CLASS: BBA 3rd Semester

IT Tools For Business

Syllabus

BBA- SEC 301 IT Tools for Business

Course Objective: The purpose of this course is to provide a through exposure to the operating and office management tools available in different packages. A student can be exposed to the working knowledge of Windows based operating systems and software packages such as Windows-95, 98, 2000-Professional, windows -XP and MS -Office.

Course Outcomes (COs): After completion of the course, the students shall be able to:

CO1: Develop understanding of computer fundamentals, functions and their classifications

CO2: Develop a clear understanding and knowledge about the functioning of a Computer software and window operating system

CO3: Demonstrate proficiency in Microsoft word & Excel.

CO4: Apply formatting and editing features to enhance worksheets.

CO5: Use styles, themes, and conditional formats to customize worksheets.

Unit –I

Computer Fundamentals: Data, Instruction and Information, Characteristics of Computers, Various fields of application of Computers, Input-output Devices (Hardware, Software, Human ware and Firmware) Advantages and Limitations of Computer, Block Diagram of Computer, Function of Different Units of Computer, Classification of Computers. Data Representation: Different Number System (Decimal, Binary, Octal and hexadecimal) and their Inter Conversion.

Unit –II

Computer Software: Types of Software, Application software and system software, Compiler and Interpreter, Generations of languages, Low- and High-Level Languages. Computer Memory: Primary Memory & Secondary memory. Storage Media. Introduction to Windows Operating System: All Directory Manipulation: Creating Directory, Sub Directory, Renaming, Coping and Deleting the Directory File Manipulation: Creating a File, Deleting, Coping, renaming a File Using accessories such as calculator, paint brush, CD player, etc

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Unit –III

MS-Word: History, Creating, Saving, Opening, Importing, Exporting and Inserting document, Formatting pages, Alignment, Paragraphs and Sections. Indents and Outdents, creating lists and numberings Formatting Commands: Headings, Styles, Fonts and Size Editing, Viewing Text, Finding and Replacing text, Headers and Footers, Inserting page breaks, Page numbers, Special Symbols and Dates Mail merge, Preview and Printings command.

MS-PowerPoint: History, Creating, Saving, Opening, existing presentation, Creating and Saving a Presentation using Auto Content Wizard, Design Template, Blank Presentation the Slide Sorter View, Slide Show, Inserting pictures and graphics and Printing Slides.

Unit –IV

MS-Excel: Introduction, Components of Excel History, Creating, Saving, Opening, Spreadsheet, Formatting numbers and Text, Graph and Chart Formatting Commands, Menu Bar, Toolbars, Producing Charges, Protecting Cell Macro and Printing Operation, Spell Checking, Cell Editing, Calculation of various Financial and Statistical Functions using Formulas.

Note: Relevant Case Studies should be discussed in class.

Suggested Readings:

□ Ram, B.(2018). *Computer Fundamentals Architecture and Organization*. New Delhi: Age Publications

□ Sinha, P.K. and Sinha, P. (2017). *Foundation of computing*. New Delhi: BPB Publications.

□ Arora, A.(2015) Computer fundamentals and applications. Vikas Publishing.

□ Rajaraman, V.(2014).*Fundamentals of Computers*. Delhi: Prentice-Hall.

□ Roger, J. (2010). *MicrosoftAccess2010*. Delhi: Pearson Education.

□ Forouzan,(2009).*Basics of Computer Science*. India: Cengage Learning

□ Levi, D.S., Kaminsky, P. (2007) Designing and Managing the Supply Chain. McGraw Hill

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UNIT-1

What is Data?

Data is the complete list of facts and details like text, observations, figures, symbols and description of things. It is the raw list of facts that are processed to gain information. The basic concept of data is associated with scientific research collected by different research organisations.

What is Information?

Information is the processed, organised and structured data. It provides context for data. However, both the terms are used together; information can be easily understood than data.



Data	Information
Data is unorganised raw facts that need processing without which it is seemingly random and useless to humans	Information is a processed, organised data presented in a given context and is useful to humans.
Data is an individual unit that contains raw	
material which does not carry any specific meaning.	Information is a group of data that collectively carry a logical meaning.
Data doesn't depend on information.	Information depends on data.
It is managered in hits and but as	Information is measured in meaningful units like
It is measured in bits and bytes.	time, quantity, etc.
	Information is specific to the expectations and requirements because all the irrelevant facts and
Data is never suited to the specific needs of a designer.	figures are removed, during the transformation process.
An example of data is a student's test score	The average score of a class is the information derived from the given data.

Data Information An example of data is a student's test score

The average score of a class is the information derived from the given data.

Characteristics of Computers



The main characteristics of computer are the following below.

Speed

Accuracy

Diligence

Reliability

Versatility

Storage Capacity

Automatic

Quick Decision

Multitasking

No Feeling

Power of Remembering

No IQ

1. Speed

Computers are much faster to perform mathematical calculations than human. The computer is capable of performing millions of tasks per second. It takes an hour or a day for a person to do a mathematical calculation or any work, to do the same calculation or work to a computer do in microseconds or nanoseconds

2. Accuracy

A computer is very accurate. It does not make any kind of mistake in calculating. Sometimes we get some error but these are because of the mistake performed by us. The Accuracy Of the computer is constantly high and it can perform hundred of operation with the carry-out calculation and analysis accurately and speedily.

3. Diligence

A person gets tired of doing some work in a few hours and a computer has the ability to do any work continuously for many hours, days, months. Even after the computer has worked for such a long time, there is no decrease in its ability to work and the accuracy of the result. The computer does work without any discrimination. A computer is free from monetary and tiredness.

4. Reliability

Reliability is a very big **characteristic of computer**. Today almost all the big industries or big e-Commerce companies like Amazon and Flipkart, and big search engine companies like - Google and Bing, all these companies are dependent on computers. Today every major industry and companies in the world have full confidence in their computers, and their entire business is running from computers.

Today the work of all companies is being done through computers. These companies store all their data in the computer, the data of these companies are many types of data such as the amount to be paid, the date of payment and many other types of data, which will be used in future when the time comes for that data use.

Data place to another place is transported through a computer in a very short time.

The computer does all its work very honestly. Night or day, the computer continues its work without being tired. Today this is the reason why big e-commerce companies and industries blindly trust computers.

5. Versatility

Versatility is the Characteristics of a computer. Its means is that the computer is capable of working in almost every field.

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Today computers are being used almost everywhere like schools, colleges, hospitals, offices, railway stations, hotels etc. A computer system is multitasking so that you can do two tasks very easily at the same time.

6. Storage Capacity

Computer systems have a very large capacity to store any type of data. A computer can store and resell any information due to its storage capacity. Computers have the ability to store all types of data such as data, pictures, files, programs, games, and sound for many years and later we can get any data in a few seconds at any time for taking that information and for future retrieval.

7. Automatic

A computer is an automatic machine because once started on a job they carry on until the job is finished without any human assistance.

8. Quick Decision

The computer takes the decision very quickly, given by the user which is the instruction arithmetic data or logic data.

All Mathematical data is called arithmetic data. Copy Document, Delete file, open camera etc this type of data is called Logical data.

9. Multitasking

Multitasking is also a very special feature of computers. A user can do different types of tasks on the computer at the same time.

Like we are using MS Word in computer as well as listening to songs and also getting printouts. We can do a lot of work at the same time.

10. No Feeling

In computers, like humans, there is no feeling and emotion, nor does the computer have any knowledge and experience, because a computer is a machine which works continuously on the instruction of humans without any selfishness and without tiredness.

11. Power of Remembering

Power of remembering is also very special Characteristics of the computer. You can store many types of information and data on your computer in very large quantities. Whenever you need this data in future, you can get that data in a few seconds matter why. You can get the data even after a long time. It depends on you, after how long or after how many years you need the data.

A computer is a dumb machine, without a user, a computer is a useless machine and device. Until a user does not give any instruction, it cannot do any work and only after completing the instruction, he completes that work very fast. A computer system is completely dependent on us humans how to work.

For an example, if you want to multiply two numbers, then writing such 3 & 3, the computer will not give us any result, unless we instruct 3 * 3 =, the computer multiplies that number and gives the result. So a computer cannot make its own decision

Fields / Application of Computers

Computers play a role in every field of life. They are used in homes, business, educational institutions, research organizations, medical field, government offices, entertainment, etc

Home

• Computers are used at homes for several purposes like online bill payment, watching movies or shows at home, home tutoring, social media access, playing games, internet access, etc. They provide communication through electronic mail. They help to avail work from home facility for corporate employees. Computers help the student community to avail online educational support.

Medical Field

• Computers are used in hospitals to maintain a database of patients' history, diagnosis, X-rays, live monitoring of patients, etc. Surgeons nowadays use robotic surgical devices to perform delicate operations, and conduct surgeries remotely. Virtual reality technologies are also used for training purposes. It also helps to monitor the fetus inside the mother's womb.

• Entertainment

Computers help to watch movies online, play games online; act as a virtual entertainer in playing games, listening to music, etc. MIDI instruments greatly help people in the entertainment industry in recording music with artificial instruments. Videos can be fed from computers to full screen televisions. Photo editors are available with fabulous features.

Industry

• Computers are used to perform several tasks in industries like managing inventory, designing purpose, creating virtual sample products, interior designing, video conferencing, etc. Online marketing has seen a great revolution in its ability to sell various products to inaccessible corners like interior or rural areas. Stock markets have seen phenomenal participation from different levels of people through the use of computers.

Education

• Computers are used in education sector through online classes, online examinations, referring e-books, online tutoring, etc. They help in increased use of audio-visual aids in the education field.

Government

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• In government sectors, computers are used in data processing, maintaining a database of citizens and supporting a paperless environment. The country's defense organizations have greatly benefitted from computers in their use for missile development, satellites, rocket launches, etc.

Banking

• In the banking sector, computers are used to store details of customers and conduct transactions, such as withdrawal and deposit of money through ATMs. Banks have reduced manual errors and expenses to a great extent through extensive use of computers.

Business

• Nowadays, computers are totally integrated into business. The main objective of business is transaction processing, which involves transactions with suppliers, employees or customers. Computers can make these transactions easy and accurate. People can analyze investments, sales, expenses, markets and other aspects of business using computers.

Training

• Many organizations use computer-based training to train their employees, to save money and improve performance. Video conferencing through computers allows saving of time and travelling costs by being able to connect people in various locations.

Arts

Computers are extensively used in dance, photography, arts and culture. The fluid movement of dance can be shown live via animation. Photos can be digitized using computers.

INPUT OUTPUT DEVICES

The computer will be of no use unless it is able to communicate with the outside world. Input /Output devices are required for users to communicate with the computer. In simple terms, input devices bring information INTO the computer and output devices bring information OUT of a computer system. These input/output devices are also known as peripherals since they surround the CPU and memory of a computer system.

Some commonly used Input /Output devices are listed in table below.

Input	Output
Devices	Devices
Keyboard	Monitor
Mouse	LCD
Joystick	Printer
Scanner	Plotter
Light Pen	
Touch	
Screen	

I. Input Devices

(a) Keyboard

It is a text base input device that allows the user to input alphabets, numbers and other characters. It consists of a set of keys mounted on a board



Alphanumeric keys

It consists of keys for English alphabets, 0 to 9 numbers, and special characters like + -/*() etc.

Function Keys

There are twelve function keys labeled F1, F2, F3... F12. The functions assigned to these keys differ from one software package to another. These keys are also user programmable keys.

Special-function Keys

These keys have special functions assigned to them and can be used only for those specific purposes. Functions of some of the important keys are defined below.

It is similar to the 'return' key of the typewriter and is used to execute a command or program.

Spacebar

It is used to enter a space at the current cursor location.

Backspace

This key is used to move the cursor one position to the left and also delete the character in that position.

Delete

It is used to delete the character at the cursor position.

Insert

Insert key is used to toggle between insert and overwrite mode during data entry.

Shift

This key is used to type capital letters when pressed along with an alphabet key. Also used to type the special characters located on the upper-side of a key that has two characters defined on the same key.

Caps Lock

Cap Lock is used to toggle between the capital lock features. When 'on', it locks the alphanumeric keypad for capital letters input only.

Control keys

Control key is used in conjunction with other keys to provide additional functionality on the keyboard.

Alt

Also like the control key, Alt key is always used in combination with other keys to perform specific tasks.

Esc

This key is usually used to negate a command. Also used to cancel or abort executing programs.

Numeric Keypad

Numeric keypad is located on the right side of the keyboard and consists of keys having numbers (0 to 9) and mathematical operators (+ \square * /) defined on them. This keypad is provided to support quick entry for numeric data.

Cursor Movement Keys

These are arrow keys and are used to move the cursor in the direction indicated by the arrow (up, down, left, right).

(b) Mouse

The mouse is a small device used to point to a particular place on the screen and select in order to perform one or more actions. It can be used to select menu commands, size windows, start programs etc.

The most conventional kind of mouse has two buttons on top: the left one being used most frequently.

Mouse Actions

Left Click : Used to select an item.

Double Click : Used to start a program or open a file.

Right Click : Usually used to display a set of commands.

Drag and Drop : It allows you to select and move an item from one location to another. To achieve this place the cursor over an item on the screen, click the left mouse button and while holding the button down move the cursor to where you want to place the item, and then release it.



C) Joystick

The joystick is a vertical stick which moves the graphic cursor in a direction the stick is moved. It typically has a button on top that is used to select the option pointed by the cursor. Joystick is used as an input device primarily used with video games, training simulators and controlling robots



D) Scanner

Scanner is an input device used for direct data entry from the source document into the computer system. It converts the document image into digital form so that it can be fed into the computer.

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Capturing information like this reduces the possibility of errors typically experienced during large data entry.



II.Output Devices

(a) Monitor

Monitor is an output device that resembles the television screen and uses a Cathode Ray Tube (CRT) to display information. The monitor is associated with a keyboard for manual input of characters and displays the information as it is keyed in. It also displays the program or application output. Like the television, monitors are also available in different sizes.



(b) Liquid Crystal Display (LCD)

LCD was introduced in the 1970s and is now applied to display terminals also. Its advantages like low energy consumption, smaller and lighter have paved its way for usage in portable computers (laptops).



c) Printer

Printers are used to produce paper (commonly known as hardcopy) output. Based on the technology used, they can be classified as Impact or Non-impact printers.

Impact printers use the typewriting printing mechanism wherein a hammer strikes the paper through a ribbon in order to produce output. Dot-matrix and Character printers fall under this category.

Non-impact printers do not touch the paper while printing. They use chemical, heat or electrical signals to etch the symbols on paper. Inkjet, Deskjet, Laser, Thermal printers fall under this category of printers.

When we talk about printers we refer to two basic qualities associated with printers: resolution, and speed. Print resolution is measured in terms of number of dots per inch (dpi). Print speed is measured in terms of number of characters printed in a unit of time and is represented as characters-per-second (cps), lines-per-minute (lpm), or pages-per-minute (ppm).



Printer uses ink to put data on paper or transparency. There are many types of printers.

1)Dot Matrix Printer

2)Ink Jet Printer

4) Laser Printer

Speed of the printer is measured in cps(character per second),lpm(line per minute),ppm(pages per minute). The quality of the print is measured in dpi(dots per inch). Some printers can print in color also. Dot matrix, ink jet and laser printers are most commonly used printers. Printer can be classified into two categories according to the technologies used in them. Impact printer and non-impact printer. An impact printer uses a device to press/strike something against the ribbon to put a character on the page. Dot matrix, daisy and line printer are impact printers.

Non-impact printers print without having a mechanism to strike against a sheet of paper. Ink jet, laser and thermal printer are non-impact printer.

Dot Matrix Printer: It uses dots to form a characters on a paper. Dots are made by pins. Dot matrix printer is made up of steel pins which strike the paper through a inked ribbon to create a pattern of tiny dots. The quality of print depends upon the number of steel pins in the machine.

Daisy Wheel printer: In this type of printer, the part that puts the characters looks like a wheel. Numbers and letters are arranged in a wheel. And the daisy wheel spins until the correct letter is in position. Then hammer strikes the character against the ribbon, printing it on the paper.

Line Printer: It prints a complete line of text at a time. It uses drum or chain with all the characters in the character set on it. The drum or chain moves and prints the necessary characters in the right place.

<u>Ink jet printer</u>: It prints the character using fine jet of ink which comes out from the tiny nozzles onto the paper. The ink is kept in reservoir and fed into the firing chambers just below each nozzle.

Laser Printer: It uses a beam of light (laser beam) to convert binary data into print. The laser puts an electric charge in the shape of a character on the rotating drum. The dry ink or toner stick only to the drum where it has been charged. These printers are very fast. They can print a whole page at once.

<u>Thermal Printer</u>: It uses heat to put the characters on the paper. The paper has a spacial coating on it. The printer uses heated wires to turn the paper black. It is basically used for taking ECG in hospital or lab.

Plotters are used to print graphical output on paper. It interprets computer commands and makes line drawings on paper using multicolored automated pens. It is capable of producing graphs, drawings, charts, maps etc.

Computer Aided Engineering (CAE) applications like CAD (Computer Aided Design) and CAM (Computer Aided Manufacturing) are typical usage areas for plotters.



Advantages of computer

Multitasking

• Multitasking is one of the major advantage of computer. Person can perform multiple task, multiple operation, calculate numerical problems within few seconds. Computer can perform trillion of instructions per second.

Speed

• Now computer is not just a calculating device. Now a day's computer has very important role in human life. One of the main advantages of computer is its incredible speed, which helps human to complete their task in few seconds. All the operations can be performed very fast just because of its speed else wise it takes a long time to perform the task.

Cost/ Stores huge amount of data

• It is a low cost solution. Person can save huge data within a low budget. Centralized database of storing information is the major advantage that can reduce cost.

• One of the root advantage of computer is that can perform not only calculations but also with accuracy.

Data Security

• Protecting digital data is known as data security. Computer provide security from destructive forces and from unwanted action from unauthorized users like cyber attack or access attack.

Disadvantages of computer

The use of computer has also created some problems in society which are as follows.

Unemployment

• Different tasks are performed automatically by using computers. It reduces the need of people and increases unemployment in society.

Wastage of time and energy

• Many people use computers without positive purpose. They play games and chat for a long period of time. It causes wastage of time and energy. Young generation is now spending more time on the social media websites like Facebook, Twitter etc or texting their friends all night through smartphones which is bad for both studies and their health. And it also has adverse effects on the social life.

Data Security

• The data stored on a computer can be accessed by unauthorized persons through networks. It has created serious problems for the data security.

Computer Crimes

• People use the computer for negative activities. They hack the credit card numbers of the people and misuse them or they can steal important data from big organizations.

Privacy violation

• The computers are used to store personal data of the people. The privacy of a person can be violated if the personal and confidential records are not protected properly.

Health risks

• The improper and prolonged use of computer can results in injuries or disorders of hands, wrists, elbows, eyes, necks and back. The users can avoid health risks by using the computer in proper position. They must also take regular breaks while using the computer for longer period of time. It is recommended to take a couple of minutes break after 30 minutes of computer usage.

Virus and hacking attacks

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Virus is a worm and hacking is simply an unauthorized access over computer for some illicit purpose. Virus is being transferred from email attachment, viewing an infected website advertisement, through removable device like USB etc. once virus is transferred in host computer it can infect file, overwrite the file etc. For example: Huge portion of internet was going down including Twitter, Netflix, Reddit and CNN in October 2016 because the largest DDoS attack was launched on service provider DXN using IoT

October 2016 because the largest DDoS attack was launched on service provider DYN using IoT Botnet.

Hardware

Hardware refers to the physical elements of a computer. This is also sometime called the machinery or the equipment of the computer. Examples of hardware in a computer are the keyboard, the monitor, the mouse and the **central processing unit**. However, most of a computer's hardware cannot be seen; in other words, it is not an external element of the computer, but rather an internal one, surrounded by the computer's casing (tower). A computer's hardware is comprised of many different parts, but perhaps the most important of these is the **motherboard**. The motherboard is made up of even more parts that power and control the computer.

In contrast to software, *hardware is a physical entity*. Hardware and software are interconnected, without software, the hardware of a computer would have no function. However, without the creation of hardware to perform tasks directed by software via the central processing unit, software would be useless.

Hardware Components

Computer hardware is a collection of several components working together. Some parts are essential and others are added advantages. Computer hardware is made up of CPU and peripherals as shown in image below.



RAM, which stands for random access memory, and ROM, which stands for read-only memory, are both present in your computer. RAM is volatile memory that temporarily stores the files you are working on. ROM is non-volatile memory that permanently stores instructions for your computer. Find out more about RAM.

Software

Software, commonly known as programs or apps, consists of all the instructions that tell the hardware how to perform a task. These instructions come from a software developer in the form that will be accepted by the *platform* (operating system + CPU) that they are based on. For example, a program that is designed for the Windows operating system will only work for that specific operating system.

A set of instructions that drives computer to do stipulated tasks is called a program. Software instructions are programmed in a computer language, translated into machine language, and executed by computer.

Software is capable of performing many tasks, as opposed to hardware which can only perform mechanical tasks that they are designed for. Software provides the means for accomplishing many different tasks with the same basic hardware

Sr.No	Software	Hardware	
1	It is a collection of programs to bring computer hardware system into operation.	It includes physical components of computer system.	
2	It includes numbers, alphabets, alphanumeric symbols, identifiers, keywords, etc.	It consists of electronic components like ICs, diodes, registers, crystals, boards, insulators, etc.	
3	Software products evolve by adding new features to existing programs to support hardware.	Hardware design is based on architectural decisions to make it work over a range of environmental conditions and time.	
4	It will vary as per computer and its built-in functions and programming language.	It is mostly constructed for all types of computer systems.	
5	It is designed and developed by experienced programmers in high- level language.	The hardware can understand only low-level language or machine language.	
6	It is represented in any high-level language such as BASIC, COBOL, C, C++, JAVA, etc.	The hardware works only on binary codes 1's and $\overbrace{\begin{array}{c} \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\$	
7	The software is categorized as operating system, utilities, language processor, application software, etc.	The hardware consists of input devices, output devices, memory, etc.	

Differences between Software and Hardware are sorted out below -

Functional Components of a Computer / Block Diagram

Computer: A computer is a combination of **hardware and software** resources which integrate together and provides various functionalities to the user. Hardware are the physical components of a computer like the processor, memory devices, monitor, keyboard etc. while software is the set of programs or instructions that are required the hardware resources function bv to properly. There are a few basic components that aids the working-cycle of a computer i.e. the Input- Process- Output Cycle and these are called as the functional components of a computer. It needs certain input, processes that input and produces the desired output. The input unit takes the input, the central processing unit does the processing of data and the output unit produces the output. The memory unit holds the data and instructions during the processing.

Digital Computer: A digital computer can be defined as a programmable machine which reads the binary data passed as instructions, processes this binary data, and displays a calculated digital output. Therefore, Digital computers are those that work on the digital data.



Details of Functional Components of a Digital Computer

- **Input Unit :**The input unit consists of input devices that are attached to the computer. These devices take input and convert it into binary language that the computer understands. Some of the common input devices are keyboard, mouse, joystick, scanner etc.
- Central Processing Unit (CPU0 : Once the information is entered into the computer by the input device, the processor processes it. The CPU is called the brain of the computer because it is the control center of the computer. It first fetches instructions from memory and then interprets them so as to know what is to be done. If required, data is fetched from memory or input device. Thereafter CPU executes or performs the required computation and then either stores the output or displays on the output device. The CPU has three main components which are responsible for different functions Arithmetic Logic Unit (ALU), Control Unit (CU) and Memory registers
- Arithmetic and Logic Unit (ALU) : The ALU, as its name suggests performs mathematical calculations and takes logical decisions. Arithmetic calculations include addition, subtraction, multiplication and division. Logical decisions involve comparison of two data items to see which one is larger or smaller or equal.

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- **Control Unit :** The Control unit coordinates and controls the data flow in and out of CPU and also controls all the operations of ALU, memory registers and also input/output units. It is also responsible for carrying out all the instructions stored in the program. It decodes the fetched instruction, interprets it and sends control signals to input/output devices until the required operation is done properly by ALU and memory.
- **Memory Registers :** A register is a temporary unit of memory in the CPU. These are used to store the data which is directly used by the processor. Registers can be of different sizes(16 bit, 32 bit, 64 bit and so on) and each register inside the CPU has a specific function like storing data, storing an instruction, storing address of a location in memory etc. The user registers can be used by an assembly language programmer for storing operands, intermediate results etc. Accumulator (ACC) is the main register in the ALU and contains one of the operands of an operation to be performed in the ALU.
- **Memory :** Memory attached to the CPU is used for storage of data and instructions and is called internal memory The internal memory is divided into many storage locations, each of which can store data or instructions. Each memory location is of the same size and has an address. With the help of the address, the computer can read any memory location easily without having to search the entire memory. when a program is executed, it's data is copied to the internal memory ans is stored in the memory till the end of the execution. The internal memory is also called the Primary memory or Main memory. This memory is also called as RAM, i.e. Random Access Memory. The time of access of data is independent of its location in memory, therefore this memory is also called Random Access memory (RAM). Read this for different types of RAMs
- **Output Unit :** The output unit consists of output devices that are attached with the computer. It converts the binary data coming from CPU to human understandable form. The common output devices are monitor, printer, plotter etc.

Interconnection between Functional Components

A computer consists of input unit that takes input, a CPU that processes the input and an output unit that produces output. All these devices communicate with each other through a common bus. A bus is a transmission path, made of a set of conducting wires over which data or information in the form of electric signals, is passed from one component to another in a computer. The bus can be of three types – Address bus, Data bus and Control Bus.

Following figure shows the connection of various functional components:



The address bus carries the address location of the data or instruction. The data bus carries data from one component to another and the control bus carries the control signals. The system bus is the common communication path that carries signals to/from CPU, main memory and input/output devices. The input/output devices communicate with the system bus through the controller circuit which helps in managing various input/output devices attached to the computer.

SMPS

A switched-mode power supply (SMPS) is an electronic circuit that converts power using switching devices that are turned on and off at high frequencies, and storage components such as inductors or capacitors to supply power when the switching device is in its non-conduction state.

Switching power supplies have high efficiency and are widely used in a variety of electronic equipment, including computers and other sensitive equipment requiring stable and efficient power supply.

A switched-mode power supply is also known as a switch-mode power supply or switching-mode power supply.



Advantages of switched-mode power supplies:

- Higher efficiency of 68% to 90%
- Regulated and reliable outputs regardless of variations in input supply voltage
- Small size and lighter
- Flexible technology
- High power density

Disadvantages:

- Generates electromagnetic interference
- Complex circuit design
- Expensive compared to linear supplies

Classification of Computer

Computer scan is broadly classified by their **speed and computing power.**

Sr.No.	Туре	Specifications
1	PC (Personal Computer) or Micro- Computers	It is a single user computer system having a moderately powerful microprocessor. It is termed as a computer that is equipped microprocessor as its CPU.
2	Workstation	It is also a single user computer system, similar to the personal computer, however, has a more powerful microprocessor.
3	Mini-Computer	It is a multi-user computer system, capable of supporting hundreds of users simultaneously.
4	Main Frame	It is a multi-user computer system, capable of supporting hundreds of users simultaneously. Software technology is different from minicomputer.
5	Super- Computer	It is an extremely fast computer, which can execute hundreds of millions of instructions per second.



A PC can be defined as a small, relatively inexpensive computer designed for an individual user. PCs are based on the microprocessor technology that enables manufacturers to put an entire CPU on one chip. Businesses use personal computers for word processing, accounting, desktop publishing, and for running spreadsheet and database management applications. At home, the most popular use for personal computers is playing games and surfing the Internet.

Although personal computers are designed as single-user systems, these systems are normally linked together to form a network. In terms of power, nowadays high-end models of the Macintosh and PC offer the same computing power and graphics capability as low-end workstations by Sun Microsystems, Hewlett-Packard, and Dell.

Workstation



The workstation is a computer used for engineering applications (CAD/CAM), desktop publishing, software development, and other such types of applications which require a moderate amount of computing power and relatively high-quality graphics capabilities.

Workstations generally come with a large, high-resolution graphics screen, a large amount of RAM, inbuilt network support, and a graphical user interface. Most workstations also have mass storage device such as a disk drive, but a special type of workstation, called diskless workstations, comes without a disk drive.

Common operating systems for workstations are UNIX and Windows NT. Like PC, workstations are also single-user computers like PC but are typically linked together to form a local area network, although they can also be used as stand-alone systems.

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It is a midsize multi-processing system capable of supporting up to 250 users simultaneously.

Mainframe

The mainframe is very large in size and is an expensive computer capable of supporting hundreds or even thousands of users simultaneously. Mainframe executes many programs concurrently and supports much simultaneous execution of programs.



Supercomputer

Supercomputers are one of the fastest computers currently available. Supercomputers are very expensive and are employed for specialized applications that require an immense amount of mathematical calculations (number-crunching).

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For example, weather forecasting, scientific simulations, (animated)graphics, fluid dynamic calculations, nuclear energy research, electronic design, and analysis of geological data (e.g. in petrochemical prospecting)

Number System

The technique to represent and work with numbers is called **number system**. **Decimal number system** is the most common number system. Other popular number systems include **binary number system**, **octal number system**, **hexadecimal number system**, etc.

When we type some letters or words, the computer translates them in numbers as computers can understand only numbers. A computer can understand the positional number system where there are only a few symbols called digits and these symbols represent different values depending on the position they occupy in the number.

The value of each digit in a number can be determined using -

- The digit
- The position of the digit in the number
- The base of the number system (where the base is defined as the total number of digits available in the number system)

Decimal Number System

The number system that we use in our day-to-day life is the decimal number system. Decimal number system has base 10 as it uses 10 digits from 0 to 9. In decimal number system, the successive positions to the left of the decimal point represent units, tens, hundreds, thousands, and so on.

Each position represents a specific power of the base (10). For example, the decimal number 1234 consists of the digit 4 in the units position, 3 in the tens position, 2 in the hundreds position, and 1 in the thousands position. Its value can be written as

 $(1 \times 1000)+(2 \times 100)+(3 \times 10)+(4 \times 1)$ $(1 \times 10^3)+(2 \times 10^2)+(3 \times 10^1)+(4 \times 10^0)$ 1000+200+30+41234

As a computer programmer or an IT professional, you should understand the following number systems which are frequently used in computers.

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S.No.	Number System and Description	
1	Binary Number System Base 2. Digits used : 0, 1	
2	Octal Number System Base 8. Digits used : 0 to 7	
3	Hexa Decimal Number System Base 16. Digits used: 0 to 9, Letters used : A- F	

Binary Number System

The easiest way to vary instructions through electric signals is two-state system – on and off. On is represented as 1 and off as 0, though 0 is not actually no signal but signal at a lower voltage. The number system having just these two digits – 0 and 1 – is called **binary number system**.

Each binary digit is also called a **bit**. Binary number system is also positional value system, where each digit has a value expressed in powers of 2, as displayed here.

25 2	2 ⁴ 2 ³	22	21	20
------	-------------------------------	----	----	----

In any binary number, the rightmost digit is called **least significant bit (LSB)** and leftmost digit is called **most significant bit (MSB)**.



And decimal equivalent of this number is sum of product of each digit with its positional value.

```
11010_2 = 1 \times 2^4 + 1 \times 2^3 + 0 \times 2^2 + 1 \times 2^1 + 0 \times 2^0
= 16 + 8 + 0 + 2 + 0
= 26_{10}
```

Example

Binary Number: 101012

Step	Binary Number	Decimal Number
Step 1	101012	$((1 x 24) + (0 x 23) + (1 x 22) + (0 x 21) + (1 x 20))_{10}$
Step 2	101012	$(16 + 0 + 4 + 0 + 1)_{10}$
Step 3	101012	2110

Note -10101_2 is normally written as 10101.

Octal Number System

Characteristics of the octal number system are as follows -

- Uses eight digits, 0,1,2,3,4,5,6,7
- Also called as base 8 number system
- Each position in an octal number represents a **0** power of the base (8). Example 8^o
- Last position in an octal number represents a **x** power of the base (8). Example 8^x where **x** represents the last position -1

Octal number system has eight digits -0, 1, 2, 3, 4, 5, 6 and 7. Octal number system is also a positional value system with where each digit has its value expressed in powers of 8, as shown here -

8 ⁵ 8 ⁴	83	8 ²	81	80
-------------------------------	----	----------------	----	----

Decimal equivalent of any octal number is sum of product of each digit with its positional value.

 $726_8 = 7 \times 8^2 + 2 \times 8^1 + 6 \times 8^0$

=448 + 16 + 6

 $=470_{10}$

Example Octal Number: 12570₈

Calculating Decimal Equivalent -

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Step	Octal Number	Decimal Number
Step 1	12570 ₈	$((1 x 8^4) + (2 x 8^3) + (5 x 8^2) + (7 x 8^1) + (0 x 8^0))_{10}$
Step 2	12570 ₈	$(4096 + 1024 + 320 + 56 + 0)_{10}$
Step 3	12570 ₈	549610

Note -12570_8 is normally written as 12570.

Hexadecimal Number System

Octal number system has 16 symbols -0 to 9 and A to F where A is equal to 10, B is equal to 11 and so on till F. Hexadecimal number system is also a positional value system with where each digit has its value expressed in powers of 16, as shown here -

16 ⁵	16 ⁴	16 ³	16 ²	161	16 ⁰
-----------------	-----------------	-----------------	-----------------	-----	-----------------

Decimal equivalent of any hexadecimal number is sum of product of each digit with its positional value.

 $27FB_{16} = 2 \times 16^3 + 7 \times 16^2 + 15 \times 16^1 + 10 \times 16^0$

= 8192 + 1792 + 240 + 10

 $= 10234_{10}$

Example

Hexadecimal Number: 19FDE₁₆

Calculating Decimal Equivalent -

Step	Binary Number	Decimal Number
Step 1	19FDE ₁₆	$((1 x 16^4) + (9 x 16^3) + (F x 16^2) + (D x 16^1) + (E x 16^0))_{10}$
Step 2	19FDE ₁₆	$((1 x 16^4) + (9 x 16^3) + (15 x 16^2) + (13 x 16^1) + (14 x 16^0))_{10}$

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Step 3	19FDE ₁₆	$(65536+36864+3840+208+14)_{10}$	
Step 4	19FDE ₁₆	106462,0	

Note – 19FDE₁₆ is normally written as 19FDE.

Conversions

There are many methods or techniques which can be used to convert numbers from one base to another. We'll demonstrate here the following -

- Decimal to Other Base System
- Other Base System to Decimal
- Other Base System to Non-Decimal
- Shortcut method Binary to Octal
- Shortcut method Octal to Binary
- Shortcut method Binary to Hexadecimal
- Shortcut method Hexadecimal to Binary

Decimal to Other Base System

Steps

- Step 1 Divide the decimal number to be converted by the value of the new base.
- Step 2 Get the remainder from Step 1 as the rightmost digit (least significant digit) of new base number.
- Step 3 Divide the quotient of the previous divide by the new base.
- Step 4 Record the remainder from Step 3 as the next digit (to the left) of the new base number.

Repeat Steps 3 and 4, getting remainders from right to left, until the quotient becomes zero in Step 3.

The last remainder thus obtained will be the Most Significant Digit (MSD) of the new base number.

Example –

Decimal Number: 2910

Step	Operation	Result	Remainder
Step 1	29 / 2	14	1
Step 2	14 / 2	7	0
Step 3	7/2	3	1
Step 4	3 / 2	1	1
Step 5	1 / 2	0	1

As mentioned in Steps 2 and 4, the remainders have to be arranged in the reverse order so that the first remainder becomes the Least Significant Digit (LSD) and the last remainder becomes the Most Significant Digit (MSD).

Decimal Number $-29_{10} =$ Binary Number -11101_2 .

Other Base System to Decimal System

Steps

- Step 1 Determine the column (positional) value of each digit (this depends on the position of the digit and the base of the number system).
- Step 2 Multiply the obtained column values (in Step 1) by the digits in the corresponding columns.
- Step 3 Sum the products calculated in Step 2. The total is the equivalent value in decimal.

Example

Binary Number - 111012

Calculating Decimal Equivalent -

Step	Binary Number	Decimal Number
Step 1	111012	$((1 \times 2^4) + (1 \times 2^3) + (1 \times 2^2) + (0 \times 2^1) + (1 \times 2^0))_{10}$
Step 2	111012	$(16 + 8 + 4 + 0 + 1)_{10}$

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 Step 3
 111012
 2910

Binary Number $-11101_2 = Decimal Number - 29_{10}$

Other Base System to Non-Decimal System

Steps

- Step 1 Convert the original number to a decimal number (base 10).
- Step 2 Convert the decimal number so obtained to the new base number.

Example

Octal Number – 258

Calculating Binary Equivalent -

Step 1 – Convert to Decimal

Step	Octal Number	Decimal Number
Step 1	258	$((2 \times 8^1) + (5 \times 8^0))_{10}$
Step 2	258	$(16+5)_{10}$
Step 3	258	2110

Octal Number $-25_8 =$ Decimal Number -21_{10}

Step 2 - Convert Decimal to Binary

Step	Operation	Result	Remainder
Step 1	21 / 2	10	1
Step 2	10 / 2	5	0
Step 3	5/2	2	1

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Step 4	2/2	1	0
Step 5	1 / 2	0	1

Decimal Number $-21_{10} = Binary Number - 10101_2$

```
Octal Number -25_8 = Binary Number -10101_2
```

Shortcut method - Binary to Octal

Steps

- Step 1 Divide the binary digits into groups of three (starting from the right).
- Step 2 Convert each group of three binary digits to one octal digit.

Example

Binary Number - 101012

Calculating Octal Equivalent -

Step	Binary Number	Octal Number
Step 1	101012	010 101
Step 2	101012	2 ₈ 5 ₈
Step 3	101012	258

Binary Number $-10101_2 = Octal Number - 25_8$

Shortcut method - Octal to Binary

Steps

- Step 1 Convert each octal digit to a 3 digit binary number (the octal digits may be treated as decimal for this conversion).
- Step 2 Combine all the resulting binary groups (of 3 digits each) into a single binary number.

Example

Octal Number – 258
Step	Octal Number	Binary Number
Step 1	25 ₈	210 510
Step 2	258	0102 1012
Step 3	258	0101012

 $Octal Number - 25_8 = Binary Number - 10101_2$

Shortcut method - Binary to Hexadecimal

Steps

- Step 1 Divide the binary digits into groups of four (starting from the right).
- Step 2 Convert each group of four binary digits to one hexadecimal symbol.

Example

Binary Number - 101012

Calculating hexadecimal Equivalent -

Step	Binary Number	Hexadecimal Number
Step 1	101012	0001 0101
Step 2	101012	110 510
Step 3	101012	15 ₁₆

Binary Number -10101_2 = Hexadecimal Number -15_{16}

Shortcut method - Hexadecimal to Binary

Steps

• Step 1 – Convert each hexadecimal digit to a 4 digit binary number (the hexadecimal digits may be treated as decimal for this conversion).

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• Step 2 – Combine all the resulting binary groups (of 4 digits each) into a single binary number.

Example

Hexadecimal Number - 15₁₆

Calculating Binary Equivalent -

Step	Hexadecimal Number	Binary Number
Step 1	15 ₁₆	110 510
Step 2	1516	00012 01012
Step 3	15 ₁₆	000101012

Hexadecimal Number - 15₁₆ = Binary Number - 10101₂

UNIT II

Types of Software

There are two main classifications of software, which are namely,

1. System Software

2. Application Software.

1. <u>System Software</u> In case of a system software, it helps the user as well as the hardware to function and even interact with each other easily. Essentially, it is a software which is used to manage the behavior of the computer hardware in order to offer basic functionalities which are needed by the user. In simpler word, it can be said that system software is essentially an intermediate or even a middle layer between the user as well as the hardware.

This software sanctions an environment or platform for the other software to easily work in. Hence, it is the reason why the system software is quite important in the management of the entire computer system. Whenever you turn on the computer first, it is this system software which gets initialized and then gets loaded in the system's memory. System software essentially runs in the background, and it isn't actually utilized by the end-users. Due to this reason, the system software is also known popularly as "low-level software".

(a) **Operating System** Being a prominent example for system software, it is essentially a collection of software which handles resources as well as offers general services for various other application which actually run over them. There are different types of operating systems like embedded, real-time, distributed, single-user, multi-user, mobile, internet and much more Some of the key examples of operating systems are as follows:

Examples of Operating Systems are MS Windows mac OS Linux iOS Android CentOS Ubuntu Unix

• b. <u>Device Drivers</u>

This type of software controls particular hardware which is essentially attached to the system. Different hardware devices which require a driver to connect to a system easily consist of displays, printers, sound cards, hard disks, keyboard, and mice.

Few of the examples of such drivers are:

BIOS Driver

Motherboard Drivers

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BBA-3rd semester (IT Tools for Business) Display Drivers

ROM Drivers

Printer Drivers

USB Drivers

Sound Card Driver

VGA Drivers

c. **Firmware** It is actually a permanent software which is embedded in the system's readonly memory. It is essentially a set of instructions which are permanently stored onto to the hardware device. It offers vital information regarding how a particular device interacts with different other hardware.

Some of the examples of firmware are: Computer Peripherals

Embedded Systems

BIOS

d. Utility These software are designed to assist in analysing, as well as optimizing, along with configuring and maintaining a given computer system. It provides support to the computer infrastructure. Software like disk cleanup and management tools, anti-viruses, defragmenters, compression tools etc. are all utility software. Some of its examples are:

Norton Antivirus

WinRAR WinZip

Ccleaner

Windows File Explore

2. **Application Software** They are also popularly known as end-user programs or even productivity programs which assist the user in completing various tasks like conducting online research, making notes, designing graphics, maintaining accounts, carrying out calculations or even playing computer games. They essentially lie above the system software. They are actually used by the end-user as well as have specific functionality or tasks which they are designed to perform. These software are often developed through custom software development, based on the requirements of the users. There is a variety of application software. Some of them are:

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- a. Word Processors Such applications are meant for documentation. It also assists in storing as well as formatting and even printing of the documents. Key examples of such software are: MS Word
- Apple iWork-Pages
- Corel WordPerfect
- c. Multimedia Software This is software which is able to play, create as well as record images, audio or even video files. This software are utilized for animation, video editing, graphics as well as image editing. Due to the high demand for such software, every software product development company has vast avenues in developing them. Some of the examples of such software are:
- Adobe Photoshop
- Picasa

VLC Media Player

- d. Web Browsers These software are utilized to browse the internet. Web browsers assist the users in locating as well as retrieving data well across the web. Some of the key examples of them are:
- Google Chrome
- Mozilla

Firefox

1. Freeware These software are available free of cost. A user can easily download them from the internet and can easily use them without paying any charges or fees

- Examples of freeware softwares
- Adobe Reader
- Skype

2. Shareware This software is distributed freely to users on a fixed trial basis. It generally comes with a set time limit, and on the expiration of the time limit, the user is finally asked to pay a fixed fee for the continued services. Adobe Acrobat

PHP Debugger

- 3. Open-source Such types of software are usually available to users along with their source code which means that the user can easily modify and distribute the software as well as add additional features to them. They can either be chargeable or free. Few of the examples of such software are:
- Mozilla Firefox

Computer Languages

Introduction:

A language is the main medium of communicating between the Computer systems and the most common are the programming languages. As we know a Computer only understands binary numbers that is 0 and 1 to perform various operations but the languages are developed for different types of work on a Computer. A language consists of all the instructions to make a request to the system for processing a task. From the first generation and now fourth generation of the Computers there were several programming languages used to communicate with the Computer. Here we will go in the detail of the Computer language and its types.

Computer Language Description:

A Computer language includes various languages that are used to communicate with a Computer machine. Some of the languages like programming language which is a set of codes or instructions used for communicating the machine. Machine code is also considered as a computer language that can be used for programming. And also HTML which is a computer language or a markup language but not a programming language. Similarly there are different types of languages developed for different types of work to be performed by communicating with the machine. But all the languages that are now available are categorized into two basic types of languages including Low-level language and High level language.



Computer Language and its Types

Low Level Language:

Low level languages are the machine codes in which the instructions are given in machine language in the form of 0 and 1 to a Computer system. It is mainly designed to operate and handle all the hardware and instructions set architecture of a Computer. The main function of the Low level language is to operate, manage and manipulate the hardware and system components. There are various programs and applications written in low level languages that are directly executable without any interpretation or translation. The most famous and the base of all programming languages "C" and "C++" are mostly used Low level languages till today. Low level language is also divided into two parts are Machine language and Assembly language.

• **Machine Language** is one of the low-level programming languages which is the first generation language developed for communicating with a Computer. It is written in machine code which represents 0 and 1 binary digits inside the Computer string which makes it easy to understand and perform the operations. As we know a Computer system can recognize electric signals so here 0 stands for turning off electric pulse and 1 stands for turning on electric pulse. It is very easy to understand by the Computer and also increases the processing speed.

The main advantage of using Machine language is that there is no need of a translator or interpreter to translate the code, as the Computer directly can understand. But there are some disadvantages also like you have to remember the operation codes, memory address every time you write a program and also hard to find errors in a written program. It is a machine dependent and can be used by a single type of Computer.

• Assembly Language is the second generation programming language that has almost similar structure and set of commands as Machine language. Instead of using numbers like in Machine languages here we use words or names in English forms and also symbols. The programs that have been written using words, names and symbols in assembly language are converted to machine language using an Assembler. Because a Computer only understands machine code languages that's why we need an

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Assembler that can convert the Assembly level language to Machine language so the Computer gets the instruction and responds quickly.

The main disadvantage of this language is that it is written only for a single type of CPU and does not run on any other CPU. But its speed makes it the most used low level language till today which is used by many programmers.

High Level Language:

The high level languages are the most used and also more considered programming languages that helps a programmer to read, write and maintain. It is also the third generation language that is used and also running till now by many programmers. They are less independent to a particular type of Computer and also require a translator that can convert the high level language to machine language. The translator may be an interpreter and Compiler that helps to convert into binary code for a Computer to understand. There is various high level programming languages like C, FORTRAN or Pascal that are less independent and also enables the programmer to write a program.

Computer Memory

Memory is an internal storage area in a computer, which is availed to store data and programs either permanently or temporarily. Computer memory is broadly divided into two groups and they are:

- Primary memory and
- Secondary memory

The diagrammatic representation of the classification of computer memory is shown below:



Classification of the Computer Memory

When the main memory holds instructions and data when a program is executing, the auxiliary memory or secondary memory holds data and programs which are not currently in use and furnishes long term storage. The primary memory and secondary memory are further classified into distinct groups and those are explained in the below diagram:



Classification of Primary Memory and Secondary Memory

Primary memory:

Primary memory is the only type of memory which is directly accessed by the CPU. The CPU continuously reads instructions stored in the primary memory and executes them. Any data that has to be operated by the CPU is also stored. The information is transferred to various locations through the BUS. Primary memories are of two types. They are:

- RAM
- ROM
- 1. **RAM:** It stands for Random Access Memory. Here data can be stored temporarily, so this type of memory is called as temporary memory or volatile memory because when power fails the data from RAM will be erased. The information stored in the RAM is basically loaded from the computer's disk and includes information related to the operating system and applications that are currently executed by the processor. RAM is considered random access because any memory cell can be directly accessed if its address is known. RAM is of distinct types like SRAM, DRAM, and VRAM.
- 2. **ROM:** It stands for Read Only Memory. In this, the data will be furnished by the manufacturers regarding the system, so this information can simply be read by the user but cannot add new data or it cannot be modified. ROMs are of distinct types:
- PROM Programmable Read Only Memory
- EPROM Erasable Programmable Read Only Memory
- EEPROM Electrically Erasable Programmable Read Only Memory

Secondary memory:

Secondary memory or auxiliary memory consists of slower and less expensive device that communicates indirectly with CPU via main memory. The secondary memory stores the data and keeps it even when the power fails. It is used to store or save large data or programs or other information. The secondary storage devices are explained below:

- Magnetic disks
- Magnetic tape
- Optical disk
- USB flash drive
- Mass storage devices

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1.Magnetic disks: Magnetic disks are made of rigid metals or synthetic plastic material. The disk platter is coated on both the surfaces with magnetic material and both the surfaces can be used for storage. The magnetic disk furnishes direct access and is for both small and large computer systems. The magnetic disk comes in two forms:

- Floppy disks
- Hard disks

2. Magnetic tape: magnetic tape is serial access storage medium and it can store a large volume of data at low costs. The conventional magnetic tape is in reels of up to 3600 feet made of Mylar plastic tape. The tape is one-half inch in width and is coated with magnetic material on one side. The reel of tape is loaded on a magnetic tape drive unit. During any read/write operation, the tape is moved from one spool to another in the same way as in the audiocassette tape recorder. The magnetic tape is densely packed with magnetic spots in frames across its width.

3. Optical drives: optical drives are a storage medium from which data is read and to which it is written by lasers. Optical disks can store much more data up to 6GB. Optical store devices are the most widely used and reliable storage devices. The most widely used type of optical storage devices are explained below:

- CD ROM
- DVD ROM
- CD RECORDABLE
- CD REWRITABLE
- PHOTO CD

4. USB flash drives: USB flash drives are removable, rewritable and are physically much smaller drives, which have the weight of less than 30g. In the year of 2010, the storage capacity of the USB flash drives was as large as 256GB. Such devices are a good substitute for floppy disks and CD – ROMs as they are smaller, faster, have thousands of times more capacity, and are more durable and reliable. Until 2005, most desktop and laptop computers had floppy disk drives, but nowadays floppy disk drives have been abandoned in favour of USB ports. The USB connector is often protected inside a removable cap, although it is not likely to be damaged if unprotected. USB flash drives draw power from the computer through external USB connection. The most widely used USB flash drives are the memory cards.

5. Mass storage devices: Mass storage devices refer to the saving of huge data in a persistent manner. Mass storage machines can store up to several trillion bytes of data and hence are used to store or save large databases, such as the information of customers of a big retail chain and library transactions of students in a college. Some of the commonly used mass storage devices are explained below:

- Disk array
- Automated tape
- CD ROM jukebox

Introduction to Windows

BBA-3rd semester (IT Tools for Business) What is a Window?

A computer window is an enclosed frame that is used to display programs, text files, images etc. It comprises a **title bar** at the top, **minimize**, **restore down**, **maximize** and **close** buttons. Other features will be present depending on the program you are using. You can have a number of windows open at the same time. The use of these buttons is as follows:-

Versions	Logo	Year	Specific features
Windows 1.x	MICROSOFT. WINDOWS.	1985	 Introduction of GUI in 16 - bit. processor Mouse was introduced as an input device.
Windows 2.x	MICROSOFT. WINDOWS	1987	 Supports to minimize or maximize windows. Control panel feature was introduced with various system settings and customising options.
Windows 3.x	MICROSOFT. WINDOWS.	1992	 Introduced the concept of multitasking. Supported 256 colours which brought a more modern, colourful look to the interface.

Windows 95	MICROSOFT. WINDOWS.	1995	 Introduced Start button, the taskbar, Windows Explorer and Start menu. Introduced 32 - bit processor and focused more on multitasking.
Windows 98	MICROSOFT WINDOWS.	1998	 Integration of the Web browser (Internet Explorer) with the Operating System. DOS gaming began to disappear as Windows based games improved. Plug and play feature was introduced.
Windows NT	MICROSOFT. WINDOWS.		• Designed to act as servers in network.
Windows Me	Windows Me	2000	• It introduced automated system diagnostics and recovery tools.
Windows 2000	Windows 2000 Professional	2000	 Served as an Operating System for business desktop and laptop systems. Four versions of Windows 2000 were released: Professional (for business desktop and laptop systems), Server (both a Web server and an office server), Advanced Server (for line-of-business applications) and Data Centre Server (for high-traffic computer networks).
Windows XP	Microsoft Windows XP	2001	 Introduced 64-bit Processor. Improved Windows appearance with themes and offered a stable version.
Windows Vista	Microsoft WindowsVista	2006	• Updated the look and feel of Windows.

Windows 7	Windows 7	2009	• Booting time was improved, introduced new user interfaces like Aero Peek, pinning programs to taskbar, handwriting recognition etc. and Internet Explorer 8.
Windows 8	Windows 8	2012	 Windows 8 was faster than previous versions of Windows. Start button was removed. Windows 8 takes better advantage of multi-core processing, solid state drives (SSD), touch screens and other alternate input methods. Served as common platform for mobile and computer.
Windows 10	Windows 10	2015	 Start Button was added again. Multiple desktop. Central Notification Center for App notification and quick actions. Cortana voice activated personal assistant.

Table 5.1 Versions of Windows Operating System.

For Example

Features of Windows XP Desktop

The above table explains the various features of the Windows XP desktop.

Feature	Explanation
1. Taskbar	It is located on the bottom edge of the desktop though it can be dragged to other locations. It shows the applications that are currently running on a computer
2. The Start button	It is located at the bottom left hand corner. It is used to launch or start programs
3. System tray	Located at the bottom right hand corner. It shows time and the status of system components
4. Icons	Graphical representation of objects like pictures, programs, files, devices, etc
5. RecycleBin	Where everything you delete in a computer goes to
6. Short cut icons	Provides a quick access to program they are linked to

What's new in Windows XP – Best Features

Windows XP Operating system was introduced as an update to Windows 2000. Besides, it replaced Windows 95/98. Microsoft unveiled Windows XP with new features and benefits over its precursor. Some of the main features of Windows XP are listed below:

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Remote Desktop Windows XP professional OS enables user to use remote desktop connection feature means they can sit at a PC and access another PC remotely.

Device Driver Rollback: This new Windows XP feature let users uninstall installed device driver. If users install device driver that causes system instability then they can easily roll back the previous driver.

Built-in CD burner When Windows XP arrived, it came up with its own in-built CD burner feature. Now there is no longer need to install CD burning software, user can burn files directly via Windows Explorer.

Encrypted file system support muti-user: This feature is for Windows XP Professional, Encrypted file system make it possible to access encrypted files and folders by multiple users.

Device support improvement: Windows XP supports USB 2.0, Intel High Definition Audio based hardware, FireWire, & Windows Image Acquisition based scanners etc.

Desktop Tools and Development Environment



Creating, Renaming, Copying, and Removing Directories and Files

Creating New Files

To create a new file in the current directory,

- 1. Select **New** from the context menu or **File** menu and then select the type of file to create.
- 1. An icon for that file type, for example, an M-file icon , with the default name Untitledn, appears at the end of the list of files shown in the Current Directory browser.
- 2. Type over Untitledn with the name you want to give to the new file.
- 3. Press Enter or Return.

4. The file is added.

Creating New Directories / Folder

To create a new directory in the current directory,

- 1. Click the New Folder button in the Current Directory browser toolbar, or select **New -> Folder** from the context menu.
- 1. An icon, with the default name New Folder appears at the end of the list of files shown in the Current Directory browser.

Renaming Files and Directories

To rename a file or directory, select the item, right-click, and select **Rename** from the context menu. Type over the existing name with the new name for the file or directory, and press **Enter** or **Return**. The file or directory is renamed.

BBA-3rd semester (IT Tools for Business) Cutting or Deleting Files and Directories

To cut or delete files and directories,

- 1. Select the files and directories to remove. Use **Shift**+click or **Ctrl**+click to select multiple items.
- 2. Right-click and select **Cut** or **Delete** from the context menu.
- 1. The files and directories are removed.

Files and directories you delete from the Current Directory browser go to the Recycle Bin on Windows (or the Trash Can on Macintosh platforms). If you do not want the selected items to go to the Recycle Bin, press **Shift+Delete**. A confirmation dialog box displays before the items are deleted if you have set that option in your operating system. For example, on Windows, right-click the Recycle Bin, select **Properties** from the context menu, and then, under the **Global** tab, select the check box to **Display delete confirmation dialog**.

Copying and Pasting Files and Directories

Use the Current Directory browser, to copy (or cut) and paste files and directories:

- 1. Select the files or directories to copy. Use **Shift**+click or **Ctrl**+click to select multiple items. For a directory, the entire contents are copied, including all subdirectories and files.
- 2. Right-click and select **Copy** from the context menu.
- 3. Navigate to the file or directory where you want to paste the items you just copied.
- 4. Right-click and select **Paste** from the context menu.

Windows provides several accessories, or applications, that you can use to help you in your work. These accessories are not full-featured programs, but they are useful for specific jobs in the Windows environment. Accessories include a calculator, a painting program, a word processor, a text editor, and Internet applications. (Internet & "Connecting to the Internet."

Windows can perform these Tasks:

- 1. Using Calculator
- 2. Using Command Prompt
- 3. Using WordPad
- 4. Typing Text
- 5. Selecting Text
- 6. Deleting Text
- 7. Copying Text
- 8. Moving Text

- 9. Formatting Text
- 10. Using Notepad
- 11. Using Paint
- 12. Drawing a Shape with Paint
- 13. Adding Text to a Drawing
- 14. Adding Color to a Drawing
- 15. Erasing Part of a Drawing

Reference/Source:

1. www.studymafia.org

2.www.tutorialspoint.com

UNIT –III

WORD PROCESSING

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Word processing describes the process of creating or editing a document using a word processor, such as Microsoft Word, Google Docs, or <u>OpenOffice</u> Writer. For example, with a word processor, a student could create a book report and then print it, save it to a disk, display it on the screen, or send it over e-mail. Also, a person looking for a job could create a résumé using a word processor, then e-mail or print and mail it to job recruiters.



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Menu bar This is the traditional windows style drop-down menu. When you point to any menu title and click once with the mouse, the menu will open displaying all the commands available under this menu. Clicking on the desired command would tell Word to execute that command. Some commands have ellipses (...) in front of them. These commands have further sub commands. Commands appearing in dim mode cannot be executed unless the prerequisite functions required by that command have been performed, e.g. you cannot use the Copy or Cut command from the Edit menu unless you have selected a piece of text first. Many commands also have a keyboard shortcuts specified against their names.

Standard toolbar

Standard toolbar Toolbars contain buttons, drop-down menus and other controls that help you to quickly alter the appearance and arrangement of documents by executing a variety of word commands. Toolbars are very helpful and convenient in quicklyexecuting commands without having to go through menus. The standard toolbar contains icons for basic functions like opening files, saving files, printing files, cut, copy, pasteetc.

Formatting toolbar

This contains icons for changing the look of your text (called "formatting" in computer jargon); for example, there are icons for changing fonts, styles, font sizes, text alignment etc.

Ruler

The Ruler lets you make changes to margins and indents, and helps you create document as per dimensions required.

Scroll tools

These helps you travel within your document. You can go anywhere, up and down, right and left in your document mainly by two ways: Using the horizontal and vertical scroll bars with the help of the mouse; Or using the keyboard to press PgUp, PgDn, Home, End and arrow keys.

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Also called the Status Area, this is the normally the last line on your screen. This gives the following information about your work—

- Current Page
- Section Number
- Current/Total pages in the document
- Current Cursor Position (where the cursor is presently located)
- Current Line Number
- Current Column Number
- Record Macro-whether macro recording is On or not
- Track Revision-whether revisions have been made or not
- Extend Selection
- Over type mode-whether you are in Insert mode or overwrite mode

Cursor

Also called the Insertion Pointer, this denotes the place where text, graphics or any other item would be placed when you type, overwrite or insert them. This looks like a tall, skinny toothpick and keeps blinking so that you can locate it easily.

Mouse pointer

When your mouse pointer looks like an I-beam you should be able to move it freely on the screen. This is used for either placing the cursor at the desired place (take the mouse pointer there and click) or choosing any command either from the menu or from toolbars. The mouse pointer changes shape when in the process of doing certain tasks and the cursor disappears.

TOOLBARS AND THEIR ICONS

Word Standard Toolbar









File management

Creating a New Document

- Click on File Menu
- Select and click New option
- Otherwise click button on the standard toolbar
- Opening an Existing Document:
 - Click File Menu
 - Select and click Open option
 - Otherwise click 😕 button on the Standard toolbar.
 - Double click on the file from the open window
- Saving a Document
 - Click File Menu
 - Select and click Save button.
 - Otherwise click button on the Standard toolbar.
- Moving through the document
 - Open any word document. You can move the cursor to any location on the screen by using the arrow keys on the keyboard.
 - Right arrow key is used to move one position to the right of the cursor
 - Left arrow key is used to move one position to the left of the cursor.

- Up arrow key is used to move one position to the top of the cursor.
- Down arrow key is used to move one position to the down of the cursor.
- Page Up key is used to move down the screen at a time
- Page down key issued to move up the screen at a time
- Hold down Ctrl key and press Home to move to beginning of the document.
- Hold down Ctrl key and press End to move to end of the document.

Editing Word document

- Cut, Copy and Paste options
 - These options will allow you to Cut or Copy a piece of text from one location and to paste at a new location.
- To do these functions,
 - Place the cursor at the beginning of the text to be selected. Drag the mouse pointer over the text.
 The text will now appear in reverse video as shown below:
- Jawahar Knowledge Center
 - Click Edit menu and then click on Cut option (or) click icon on the Standard Toolbar. Move the cursor to the place where you want the text to be pasted.
 - Click Edit menu and then click Paste option(or)click



 For copying the text from one location to other location the same procedure is to be followed. The difference between Cut and Copy is that while using the Cut option the text will be removed from its original location and pasted at a new location, where as when using Copy option a copy of the selected text is pasted at new location without disturbing the original tex

Searching text

- **Open any document.**
- **Click Edit menu and then click Find option. You will get a screen as shownbelow.**

Find and Replace	? 🔀
Find Replace <u>G</u> o To	
Fi <u>n</u> d what:	₩
Highlight all items found in: Main Document	More ∓ Find Next Cancel

- In Find What text box type the word you want to find and then click Find Next button.
- **Continue clicking Find Next button until you get the screen shown below.**

Microsof	t Office Word 🛛 🔀
¢	Word has finished searching the document.

Click OK button and then click X to close Find and Replace

Dialog box.

Replacing text

- **Open any word document.**
- Click Edit menu and then click Replace option. You will get the dialog box as shown below and type the word with which you want to replace.

Find and Replace	? 🔀
Find Replace	<u>G</u> o To
Find what:	✓
Replace w <u>i</u> th:	
	More Find Next Cancel

Click ReplaceAll button once. You get the below dialogbox.

Microsoft Office Word		
2	Word has finished searching the selection. O replacements were made. Do you want to search the remainder of the document?	

Click OK button and then click X toc lose Find and Replace

Dialog box.

Moving the cursor to a specific page

If your word document contains more than one page, you can directly go to specified page by clicking Edit menu and then clicking Go To option. You will get the dialog box as shown below.

Find and Replace	? 🔀
Find Replace Go To	
Go to what:	Enter page number:
Page Section Line Bookmark Comment Footnote	Enter + and - to move relative to the current location. Example: +4 will move forward four items.
Endnote	Previous Next Close

In the Enter page number text box, type the required page number as shown below.

Find and Replace	
Find Replace Go To	
Go to what:	Enter page number:
Page	4
Section	Enter + and - to move relative to the current
Bookmark	location. Example: +4 will move forward four
Comment	items.
Footnote	
Endnote	Previous Go To Close

- **Click Go To button. Cursor will immediately jump to page4.**
- **Click Close button to close Find and Replace dialog box.**

Formatting documents

Bold, Underline and Italicize the selected text

- Open a word document.
- Block the text by first clicking at the start of the text and holding the left mouse button and drag to the desired position and then release the left mouse button. The selected area will be highlighted.
- Move the mouse pointer to the button **B** on the Standard Toolbar and click once.
- Move the mouse pointer outside your text and click to release the highlighting. Your text will now appear in BOLDFACE.
- **Like this you can underline or italicize the desired text by using the following buttons**



Left aligning, centering , right aligning and justifying text



Left Centre Right Justify

- Open a word document.
- Block the text by first clicking at the start of the text and holding the left mouse button and drag to the desired position and then release the left mouse button. The selected area will be highlighted.
- Move the mouse pointer to Align Left button on the toolbar and click once. Your selected text will be left aligned.
- Move the mouse pointer to Align right button on the toolbar and click once. Your selected text will be right aligned.
- Move the mouse pointer to Center button on the toolbar and click once. Your selected text will be centered.
- Move the mouse pointer to Justify button on the toolbar and click once. Your selected text will be justified.

Creating Bulleted and Numbered list

- o If a list of items are to be numbered automatically it can be done using Numbered List option
 - Ex: Microsoft Office consists of MS-Word
 - MS-Excel
 - MS-PowerPoint MS-Access
 - MS-Outlook
- \circ $\;$ The above text is to be selected with mouse.

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- Click on the Numbered List button on the toolbar
- \circ $\;$ Move out of the text and click to release the highlighting.
- Your text will now look like this
 - MS-Word
 - MS-Excel
 - MS-PowerPoint
 - MS-Access
 - MS-Outlook
- Now re-select the text
- \circ Click the Bulleted List button on the toolbar.

- **The numbers should be replaced with bullets as shown below**
 - MS-Word
 - MS-Excel
 - MS-PowerPoint
 - MS-Access
 - MS-Outlook

Indenting Paragraphs

- **Select a paragraph with the mouse.**
- Click on the Right(increase)Indent button on the toolbar.
- **Leave the highlighting on and click once more on the Right Indent button.**
- Click once on the Left Indent button. Your text should now be indented by one Tab stop. Each time you click, the paragraph is moved one tab stop.

Changing case of text

- **You can change the selected text into either UPPERCASE, lowercase, Title case or toggle case**
- **I** Highlight the text. Select the Format menu option
- Choose Change Case option. You will get the dialog box shown below.

Change Case	X
 Sentence case. Iowercase UPPERCASE Title Case toggle case 	
OK Cancel	

From the list of options select UPPERCASE to convert lower case into uppercase

Indenting text with tabs

Type your name and address as you would at the head of a letter, but aligned with the left margining.

K.Manohar H.No10-334/3,

V.P. Nagar, Malakpet, Hyderabad.

Move the cursor to the start of each line and press the Tab key. Just as with the right indent button, your text will move right. How much it moves will depend on the tab settings, which you can change in the Format, Tabs menu as shown below.

Tabs		
Tab stop position:	De <u>f</u> aul	t tab stops:
	0.5"	\$
	Tab st	ops to be cleared:
Alignment	~	<u> </u>
⊙ <u>L</u> eft ○ <u>D</u> ecimal	○ <u>C</u> enter ○ <u>B</u> ar	O <u>R</u> ight
Leader		
⊙ <u>1</u> None ○ <u>4</u>	◯ 2	○ <u>3</u>
Set	Clear	<u>Clear A</u> ll
	ОК	Cancel

Font Controlling

- **Click on Format menu**
- **Select Font option. You will get the following screen.**

Font	? X				
Font Character Spacing	Te <u>×</u> t Effects				
Latin text font:	Font style: Size:				
Times New Roman	Regular 12				
	Regular10Italic11Bold12				
Complex scripts					
Fon <u>t</u> :	Font style: Size:				
Times New Roman	💌 Regular 💉 12 💌				
All text Font <u>c</u> olor: <u>U</u> nderline sty Automatic <u>(none)</u> Effects	Vie: Underline color:				
Strikethrough	Shado <u>w</u> S <u>m</u> all caps				
Double strikethrough	Outline All caps				
Superscript	Emboss Hidden				
Su <u>b</u> script	Engra <u>v</u> e				
Preview					
Sample ఉదాహరణ					
This is a TrueType font. This font will b	be used on both printer and screen.				
Default	OK Cancel				

You can set Font type, Font Style and Font size and Color

of the selected text.

Click OK button.

Note: The above options are also available on the Formatting Toolbar

	Normal	▼ Verdana	• 12 •
Font style	Font Type	Font size	Color
MAIL MERGE

Mail merge is a feature within most data processing applications that enables users to send a similar letter or document to multiple recipients. It enables connecting a single form template with a data source that contains information about the recipient's name, address and other predefined and supported data

Mail merge primarily enables automating the process of sending bulk mail to customers, subscribers or general individuals. Mail merge works when a data file is stored that includes the information of the recipients to whom the letter is to be sent. This file can be a spreadsheet or database file containing separate fields for each different type of information to be merged within the letter.

The second file is the word document or the letter template. The recipients' information on the letter template is kept empty. When the mail merge process is initiated, the recipients' data from spreadsheet or database is fetched and placed within the empty field in the letter, one by one, until all letters are created.

Steps To Perform Mail Merging

1. In a blank Microsoft Word document, click on the Mailings tab, and in the Start Mail Merge group, click Start Mail Merge.



1. Click Step-by-Step Mail Merge Wizard.



2. Select your document type. In this demo we will select Letters. Click Next: Starting document.



3. Select the starting document. In this demo we will use the current (blank) document. Select Use the current document and then click Next: Select recipients.



Note that selecting Start from existing document (which we are not doing in this demo) changes the view and gives you the option to choose your document. After you choose it, the Mail Merge Wizard reverts to Use the current document.

4. Select recipients. In this demo we will create a new list, so select Type a new list and then click Create.



Title	- Last Nam	- Company	Name 👻 Add	dress Line 1 📼

• Create a list by adding data in the New Address List dialog box and clicking OK.

- Save the list.
- Note that now that a list has been created, the Mail Merge Wizard reverts to Use an existing list and you have the option to edit the recipient list.



• Selecting Edit recipient list opens up the Mail Merge Recipients dialog box, where you can edit the list and select or unselect records. Click OK to accept the list as is.

Mail Merge Recipient	5				? ×
This is the list of recip Use the checkboxes t	pients that will be used in to add or remove recipien	your merge. Use the transformed to the transformed to the merge.	ne options b When your li	elow to add to or chang st is ready, click OK.	ge your list.
Data Source	ast Name	First Name	➡ Title	 Company Name 	 Address
address-list.mdb	Jugger	Mick		Rolling Stones	11 Elm
address-list.mdb	Vichards	Keith		Rolling Stones	23 Map
Data Source	III Refine rec	ipient list			3
address-list.mdb	▲ Ž↓ Sor	L			
	Eite	2F			
	🔀 Eine	d duplicates			
	🚽 🔽 Eine	d recipient			
Edit	Refresh	date addresses			
				<	ОК

• Click Next: Write your letter.



5. Write the letter and add custom fields.



• Click Address block to add the recipients' addresses at the top of the document.

• In the Insert Address Block dialog box, check or uncheck boxes and select options on the left until the address appears the way you want it to.

Specify address elements Joshua Joshua Randall Jr. Joshua Q. Randall Jr. Mr. Josh Randall Jr. Mr. Josh Q. Randall Jr. Mr. Josh Q. Randall Jr. Mr. Josh Q. Randall Jr. Mr. Josh Q. Randall Jr. Mr. Joshua Randall Jr.	• •	Yeview Here is a preview from your recipient list: ↓ ↓ 1 ↓ ↓ Mick Jagger Rolling Stones 11 Elm St., Sticky Fingers, TX 11111
 Never include the country/region in the address Always include the country/region in the address Qnly include the country/region if different than: United States Format address according to the destination country/region 	egion	Correct Problems If items in your address block are missing or out of order, use Match Fields to identify the correct address elements from your mailing list. OK Cancel

Note that you can use Match Fields to correct any problems. Clicking Match
 Fields opens up the Match Fields dialog box, in which you can associate the fields from
 your list with the fields required by the wizard.

Match Fields	? ×							
In order to use special features, Mail Merge needs to know which fields in your recipient list match to the required fields. Use the drop-down list to select the appropriate recipient list field for each address field component								
Required for Address Block								
Courtesy Title	Title 💌							
First Name	First Name							
Last Name	Last Name							
Suffix	(not matched)							
Company	Company Name							
Address 1	Address Line 1							
Address 2	Address Line 2							
City	City							
State	State 🗨							
Postal Code	ZIP Code 🗨							
Country or Region	Country or Region 🖵							
Optional information								
Use the drop-down lists to choose the field from your database that corresponds to the address information Mail Merge expects (listed on the left.)								
Remember this matching for thi computer	<u>Remember this matching for this set of data sources on this computer</u>							
	OK Cancel							

6. Press Enter on your keyboard and click Greeting line... to enter a greeting.



7. In the Insert Greeting Line dialog box, choose the greeting line format by clicking the dropdown arrows and selecting the options of your choice, and then click OK.

Insert Greeting Line
Greeting line format:
Greeting line for invalid recipient names:
Dear Sir or Madam,
Here is a preview from your recipient list:
Dear Mick Jagger,
Correct Problems
If items in your greeting line are missing or out of order, use Match Fields to identify the correct address elements from your mailing list.
Match Fields
OK Cancel

8. Note that the address block and greeting line are surrounded by chevrons (« »). Write a short letter and click Next: Preview your letters



Preview your letter and click Next: Complete the merge.

	Proview your latters
	One of the merged letters is previewed here. To preview another letter, click one of the following:
Mick Jagger	<< Recipient: 1 >>
olling Stones	Find a recipient
1 Flas St. Stieles Fingers TV	Make changes
11111	You can also change your recipient list:
Dear Mick,	Edit recipient list
really love your music!	Exclude this recipient
Dave	when you have finished previewing your letters, click Next. Then you can print the merged letters or edit individual letters to add personal comments.
	Step 5 of 6
	Next: Complete the mer
	Previous: Wi Next wizar

² Click Print to print your letters or Edit individual letters to further personalize some or all of the letters.

Mail Merge 🔷 👻
Complete the merge Mail Merge is ready to produce your letters. To personalize your letters, click "Edit Individual Letters." This will open a new document with your merged letters. To make changes to all the letters, switch back to
Merge Composition Print Edit individual letters
Step 6 of 6 Previous: Preview your letters

Microsoft PowerPoint

Microsoft PowerPoint is powerful presentation software developed by Microsoft. It is a standard component of the company's Microsoft Office suite software, and is bundled together with Word, Excel and other Office productivity tools. The program uses slides to convey information rich in multimedia. The term "slide" refers to the slide projector, which this software effectively replaces.

Features of MS PowerPoint

PowerPoint is a complete presentation Graphics package. It gives everything that we need to produce a professional-looking presentation. **PowerPoint** offers word processing software, outlining, drawing, graphing, and presentation management tools- all designed to be easy to use and learn.

Below are the various Features avalaible for MS Powerpoint

1) Adding Smart Art

 Click t 	o add text	E .		
		Insert Sr	nartArt Graphic	

Don't confuse Smart Art with the similarly named WordArt. Where WordArt just allows you to display text using a wide variety of different formats and effects, SmartArt is a comprehensive and flexible business diagram tool that greatly improves upon the 'Diagram Gallery' feature found in previous versions of Office.

Click the insert SmartChart Graphic to choose from a selection of options.

2) Inserting Shapes



If you need to include some sort of diagram in your presentation, then the quickest and easiest way is probably to use Smart Art. However, it is important to be able to include shapes independently of Smart Art and worth being familiar with the various Drawing Tool format options.

Not only will they be useful if you do need to manually draw a diagram (and SmartArt doesn't suit all diagrams), but they can also be applied to objects on a slide that you might not immediately think of as shapes. For example the box that contains your slide title or your content. This can be anything from text to a video, or even the individual shapes in a SmartArt diagram.

As you can see, the gallery of available shapes is very extensive. Once you have selected your chosen shape, you can just click in your slide to insert a default version of the shape or, to set a particular size and position, click and drag with the mouse to create the shape and size you want.

3) Inserting an Image



Here are two content type icons which appear in new content Placeholders for inserting pictures. You can Insert Picture from File or Insert Clip Art. Alternatively, the Illustrations group of the Insert ribbon tab includes the same two tools. In addition, PowerPoint 2010 has a new 'Screenshot' option that allows you to capture an entire window or part of a window for inclusion on a slide. You can also copy any image and just paste it directly to a slide.

Insert Picture from File allows you to browse to an image file saved somewhere on your system whereas Clip Art is held in an indexed gallery of different media types. Clip Art is not limited to pictures: 'The Results should be:' box lets you choose between: 'All media file types' and one or more of the following different types:

- Illustrations
- Photographs
- Video
- Audio

Once you have found the image you want to use, click on it to insert it into the current slide. You can now re-size and move the image accordingly with further editting options available when you right click the desired image.

4) Slide Transitions

			•	÷	€⇒			0
None	Cut	Fade	Push	Wipe	Split	Reveal	Random Bars	Shape
	4							
Uncover	Cover	Flash						
Exciting								
					*	6 76		
Fall Over	Drape	Curtains	Wind	Prestige	Fracture	Crush	Peel Off	Page Curl
-	*	124	\$					
Airplane	Origami	Dissolve	Checkerboa	Blinds	Clock	Ripple	Honeycomb	Glitter
AL.	W 11/							
Vortex	Shred	Switch	Flip	Gallery	Cube	Doors	Box	Comb
	?							
Zoom	Random							
Dynamic Cor	ntent							
<u></u>								
Pan	Ferris Wheel	Conveyor	Rotate	Window	Orbit	Fly Through		

Properly used, slide transitions can be make your presentations clearer and more interesting and, where appropriate, more fun. Badly used, the effect of slide transitions can be closer to irritating or even nauseating. Simple animation effects are often used to add interest to bullet point text. Much more extreme animation effects are available but, in most cases, should be used sparingly if at all.

Two main kinds of animation are available in a PowerPoint presentation: the transition from one slide to the next and the animation of images/text on a specific slide.

In PowerPoint 2010 & 2013 there is also a separate Transitions ribbon tab that includes a gallery of different transition effects. These can be applied to selected slides or all slides. If you want to apply different transition effects to different groups of slides, then you might want to choose 'Slide Sorter' view from the Presentation Views group of the View ribbon.

5) Adding Animations

ANIMATIONS SLIDE SHOW REVIEW V	TEW		***	b 0 + 0		
Float In Split Wipe	T Effect Options	Add Animation *	Trigger - Trigger -	Duration: Delay:	00.50	- Keo
visation	Direct	ion	mination		Tim	ng
SmartAr	1	From Bottom	eft			
Sind of the	>	From Left				
obby	4 K	From Top-Left From Iop				
Jane • Geoff	*	From Tog-Right				
	K	From Bottom-R	ight	-		
lartin	Seque	nce				
		As One Object				
Jack		All at Once				
Georgina		One by One				
		Legel at Once				

Whereas the transition effects are limited to a single event per slide, animations can be applied to every object on a slide – including titles and other text boxes. Many objects can even have animation applied to different components, for example each shape in a Smart Art graphic, each paragraph in a text box and each column in a chart. Animations can be applied to three separate 'events' for each object:

Entrance - how the object arrives on the slide

Emphasis – an effect to focus attention on an object while it is visible

Exit - how the object disappears from the slide

To apply an animation effect, choose the object or objects to be animated, then choose Animation Styles or Add Animation from the Animations toolbar.

Where an animation is applied to an object with different components (for instance a SmartArt graphic made up of several boxes), the Effect Options tool becomes available to control how each component will be animated. So for example, your animation can be used to introduce elements of an organisation chart to your slide one by one.

Templates

A PowerPoint design template is a pre-made design you can use to lend cohesiveness, visual organization and appeal to your presentation. All you have to do is add your own content; the rest is already designed into the template. Even though individual slides can have different layouts and graphics, templates help the whole presentation go together as an attractive package.

PowerPoint: Formatting a Slide



To Select Text in a Text Box:

- 1) Position your cursor inside the text box by clickingonce
- 2) Click and drag your mouse to select the desiredtext

To Select a Word:

Double click your mouse on the word

To Select an Entire Text Box:

Click once on the text box

Formatting Text



To Bold Text on a Slide:

- 1) Select the text
- 2) Click the Bold Icon on the Formatting Toolbar

To Italicize Text on a Slide:

- 1) Select thetext
- 2) Click the Italic Icon on the Formatting Toolbar

To Underline Text on a Slide

- 1) Select the text
- 2) Click the Underline Icon on the Formatting Toolbar

To Select a Different Font

- 1) Select the text
- 2) Click the drop down arrow for **Font** on the Formatting Toolbar and select a font

To Select a Different Font Size

- 1) Select the text
- 2) Click the **Font Size Icon** on the Formatting Toolbar and pick a different font size (The larger the number the larger the lettering)

To Change the Font Color

- 1) Select the text
- 2) Click the **Font Color** drop down arrow on the Formatting Toolbar and select a different font color

Selecting a Slide Design

Microsoft PowerPoint provides design templates that you can apply to a presentation to give it a fully designed, professional look.

To Select a Design for your Presentation:

- 1) Click the Design Button on your Formatting Toolbar
- 2) From the Task Pane on the right, click on the desired design

Note: The design, by default, is applied to all pages of the presentation.

Use charts and graphs in your presentation

You can make a chart in PowerPoint or Excel. If you have lots of data to chart, create your chart in Excel, and then copy it into your presentation. This is also the best way if your data changes regularly and you want your chart to always reflect the latest numbers. In that case, when you copy and paste the chart, keep it linked to the original Excel file.

To create a simple chart from scratch in PowerPoint, click **Insert** > **Chart** and pick the chart you want.

1. Click Insert > Chart.



2. Click the chart type and then double-click the chart you want.



3. In the worksheet that appears, replace the placeholder data with your own information.



4. When you've finished, close the worksheet.

The Different Types of Animations in PowerPoint

Animations are visual effects which make your texts, images, shapes, or charts come 'alive.' They catch your audience's attention and helps them engage with you and your presentation.

Moreover, there are generally two types of animations you can use to make your presentation come alive. These are:

• Transitions

The first type of animation is called *transition animation*; these are animations added in between slides. When you transition from slide 1 to slide 2, you can add an animation in between the slides. You can view the different transition options by going to the **Transitions pane** on the PowerPoint ribbon.



The default view shows 10 transitions, but if you click on the little arrow like you see in the screenshot above, then you'll see many more options like you see here:

PUL -	HOME	INSERT DE	TRANSI	TIONS	ANIMATIONS	SLIDE SHOW	REVIEW	VEW AD	D-INS	FORMAT	
Previous Previous	Subtle None	Cut	Fade	D Push	Wipe	Split	Reveal	Random Bars	Shape	Uncover	Effect Options *
	Exciting	Flash									1.1
	Fall Over	Drape	Curtains	Wind	Prestige	Fracture	Crush	Peel Off	Page Curl	Airplane	
	Origami	Dissolve	Checkerboa	Blinds	Clock	() Ripple	Honeycomb	Glitter	Vortex	Shred	
	Switch	Flip	Gallery	Cube	Doors	Box	Comb	Zoom	? Random		
	Dynamic Co	ntent									
	Pan	Ferris Wheel	Conveyor	Rotate	Window	Orbit	Fly Through				

Transition animations have additional effect options. You will notice this when you click on the transition you want to use. The **Effect Options** button won't be grayed out, and you can select additional settings.

For example, I selected 'Reveal' as my transition animation. Available effect options would be:

- Smoothly from right
- Smoothly from left
- Through black from right
- Through black from left

Here's a screenshot of what it looks like:



You can also adjust the timing and duration of each transition as well as set how you want the slides to advance so that the transition can take place.



Feel free to play around with the transition animations and effect options that work best with your presentation.

Animations

The second type of animations brings the objects or elements within your slide to life. If you want to animate text, an image, shape, graph or chart, this is the type of animation you select. You first to have to **click on the object you want to animate**, then **click on the Animations tab**.



The default view shows 8 animations, but if you click on the little arrow like you see on the screenshot above, then you'll see many more options like you see here:

None	_						4		
* None									
Entrance									
X Appear	F ade	Fly In	The second secon	Split	Wipe	shape	Wheel		
Random Bars	Grow & Turn	Zoom	Swivel	Bounce					
Emphasis									
Pulse	Color Pulse	★ Teeter	Spin	Grow/Shrink	D esaturate	t Darken	+ Lighten		
Transparency	t Object Color	Compleme	tine Color	Fill Color	Brush Color	Font Color	Underline		
Bold Flash	B Bold Reveal	Wave							
Exit									
) Disappear	★ Fade	Fly Out	Float Out	split	★ Wipe	★ Shape	★ Wheel		
Random Bars	Shrink & Tu	Zoom	¥ Swivel	Bounce			•		
 ★ More Entr ★ More Emil ★ More Exit ☆ More More ★ OLE Action 	 ★ More Entrance Effects ★ More Emphasis Effects ★ More Exit Effects ★ More Motion Paths ★ OLE Action Verbs 								

You can choose from the following types of animations:

- Entrance animations. The icons for this type of animation are colored green. If you use this type of animation for an object, that object will enter the slide according to your timing preferences.
- Exit animations. The icons for this type of animation are colored red. The object you've added this animation to will exit the slide.
- Emphasis animations. The icons for this kind of animation are colored yellow. The object won't enter or exit the slide (unless you've added that particular animation to the same object) but will emphasize and draw attention to that object.
- Motion path animations. This type of animation will allow you to move an object from one spot to another. You can specify or draw the path you want the object to take.

In the next sections, we'll go over how to add the 4 different types of animations to your slides.

How To Add Animations to PowerPoint In 2 Simple Steps

To add entrance animations to any object in PowerPoint, here's what you need to do:

1. Click on the object you want to animate. In this example, we will use a blue smiley face.



2. Select the animation you want to use. For this example, we used the **entrance animation** – **fade** animation. We set the duration to 2.75 seconds. You will notice in the screenshot below that the fade animation has no effect options (the button is greyed out).



Here's what those numbers in the screenshot mean:

- 1 We chose the Fade animation.
- 2 There are no Effect Options for Fade Animation (the button is grayed out and not clickable)

3 – You can adjust settings via the Advanced Animation, Timing, and Animation Pane sections

4 – The number (1) refers to the fact that we've added 1 animation to our object (this is the Fade animation).

5 – You can click on the Preview button to preview the animation.

As you can see, adding animations to an object is no rocket science. You can even add entrance, exit, emphasis and motion path animations to a single object!

Important Points to Remember When Adding Animations

It's so easy adding animations to presentation slides that you can easily lose control. Therefore, you'll find yourself animating all objects on your slides and adding slide transitions as well. Nevertheless, it might look fun to you, but in reality, it can distract your audience's attention from the message you're trying to convey in your presentation.

So here are **some guidelines** you should following when adding animations to PowerPoint:

- 1. **Simplicity** is key. Simple animations like fade and appear may not be as impressive as other animations available, but these add a touch of elegance to well-timed slides. It makes your slides look clean and simple.
- 2. Limit the number of animations on a slide. One or two animations per slide should suffice. There's really no need to animate every single object on each slide.
- 3. Time your presentation well. Make sure your objects appear right after you introduce it. This keeps your audience's interest piqued.
- 4. Don't forget to practice. Practicing your timings and your animations are key to a successful presentation.

POWERPOINT SLIDESHOW

A PowerPoint slideshow (PPT) is a presentation created on software from Microsoft that allows users to add audio, visual and audio/visual features to a presentation. It is considered to be a multimedia technology and also acts as a tool for collaboration and content sharing. PowerPoint is included in Microsoft Office, making it one of the most well-known and widely used brands of presentation software.

A PowerPoint slideshow is also known as a PowerPoint presentation

Slide Show view is the view that you use when showing the presentation to others. One slide appears onscreen at a time, completely filling the screen. You may have used this view already — to check your work — while you were creating the presentation.

You can start Slide Show view from the first slide or from the current slide. The following table summarizes the methods of doing each.

Methods of Entering Slide Show View

From First Slide	From Current Slide					
Shortcut key(s)	Press F5		Press Shift+F5			
View tab	Slide Beginning	Show→From	Slide Show→From 0 Slide	Current		
View buttons (bottom right of screen)	N/A		Slide Show View butt	on		

Then, after you're in Slide Show view, you can show your presentation. Here's how:

- Move to the next slide (in any of these ways):
 - Click the mouse.
 - Press any key on the keyboard (except Backspace or the left arrow).
 - Right-click to display a shortcut menu and then choose Next.
- Move to the previous slide (in any of these ways):
 - Press Backspace or the left arrow on the keyboard.
 - Right-click to display a shortcut menu and choose Previous.
- Jump to a specific slide:
 - a.Right-click to display a shortcut menu.
 - b.Point to Go to Slide.
 - c.Click the slide you want to display.

<u>N</u> ext <u>P</u> revious Last <u>V</u> iewed			
<u>G</u> o to Slide			1 Meal Planning for Seniors
Go to Section	Þ.	V	2 Breakfast
Custom Sho <u>w</u>	Þ		3 Lunch
Sgreen	•		4 Dinner
P <u>o</u> inter Options	•		5 Snack
<u>H</u> elp			
Pau <u>s</u> e			
End Show			

- End the show (in any of these ways):
 - Click through to the end of the slide show (black screen) and then click one more time.
 - Press the Esc key.
 - Right-click to display a shortcut menu and then choose End Show.

Unit IV

SPREADSHEET

A **spreadsheet** or **worksheet** is a file made of rows and columns that help sort data, arrange data easily, and calculate numerical data. What makes a spreadsheet software program unique is its ability to calculate values using mathematical formulas and the data in cells.

Spreadsheet overview

Below is a basic example of what a Microsoft Excel spreadsheet looks like, as well as all the important features of a spreadsheet highlighted.

X	J •) •	(* + ∓			Book1					_ 0	x
F	ile Ho	me Ins	ert Page Lay	out Formulas	Data Revie	w View	/ Deve	loper	Nate's tab	a 🕜 🗆 é	23
Pas Clip	ste	Calibri BJ	- 11 <u>U</u> - A [*] <u>O</u> - <u>A</u> - Font	→ = = = A [×] = = = ∉ ∉ ≫ Alignment	Curre 	ncy ₹ %• % ber ⊡	A Styles	iter In iter D iter D iter C	isert ≠ ∑ elete ≠ ormat ≠ ells	E * Sort & Find 2* Filter * Selec Editing	l& d▼
	D8		-(-	f∗ =SUM(D	2:D5)	For	mula	a Ba	r		~
	A		В	С	D	E		F	G	Н	
1	Check n	umber	Date	Description	Ammoun	t			1		
2		100	2/23/2015	Water bill	\$45.0		olum	n he	eader		_
3		101	3/24/2015	Power bill	\$67.0	0					
4		102	4/20/2015	Internet Bill	\$50.0	0	_				_
5			Sel	ected Cell							2
6			JUN				_				-
7				T-1-1		1				Caluman	2
8				Total:	\$162.0				-	Column	-==
10				Available:	\$361.0	0					22
11	-			Available.	\$301.0	0					
12					Col	umn	and	-		1	
13					Ro	w Ser	arat	ors			
14											
15	Ro	w He	ader							2 3 2	
16				-	- Row	\rightarrow					
17							-				
18		Sh	eet tabs								
14 4	H H S	neet1	Sheet2 Sh	neet3 🏑 😂 🦯					III	•	
Rea	idy 🛅							1	00% 🗩	-0	÷

In the above example, this spreadsheet is listing three different checks, the date, their description, and the value of each check. These values are then added together to get the total of \$162.00 in cell D6. That value is subtracted from the check balance to give an available \$361.00 in cell D8.

Examples and uses of a spreadsheet

Although spreadsheets are most often used with anything containing numbers, the uses of a spreadsheet are almost endless. Below are some other popular uses of spreadsheets.

Finance

Spreadsheets are ideal for financial data, such as your checking account information, budgets, taxes, transactions, billing, invoices, receipts, forecasts, and any payment system.

Forms

Form templates can be created to handle inventory, evaluations, performance reviews, quizzes, time sheets, patient information, and surveys.

School and grades

Teachers can use spreadsheets to track students, calculate grades, and identify relevant data, such as high and low scores, missing tests, and students who are struggling.

Lists

Managing a list in a spreadsheet is a great example of data that does not contain numbers, but still can be used in a spreadsheet. Great examples of spreadsheet lists include telephone, to-do, and grocery lists.

Sports

Spreadsheets can keep track of your favorite player stats or stats on the whole team. With the collected data, you can also find averages, high scores, and statistical data. Spreadsheets can even be used to create tournament brackets.

WORKBOOK

In Microsoft Excel a **workbook** is a collection of one or more spreadsheets, also called worksheets, in a single file. Below is an example of a spreadsheet called "Sheet1" in an Excel workbook file called "Book1." Our example also has the "Sheet2" and "Sheet3" sheet tabs that are also part of the same workbook.

How to create a new workbook

To create a new workbook in Microsoft Excel, follow the steps below for your version of Excel.

Microsoft Excel 2013 and later

- 1. Open Excel.
- 2. Click the **File**
- 3. Click New
- 4. Under *Featured*, click **Blank workbook**.

Microsoft Excel 2010

- 1. Open Excel.
- 2. Click the **File** tab at the top of the window.
- 3. Click New
- 4. Click **Blank workbook**.

Microsoft Excel 2007

- 1. Open Excel.
- 2. Click the <u>Office Button</u>
- 3. Select **Blank and recent**.
- 4. In the right pane double-click **Blank workbook**.

The Most Common Formatting Commands

There are many types of formatting that can be applied to Microsoft Excel worksheets. The most commonly used formatting commands show up on the **Home** tab in three groups:

- 1. **The Font Group**. The font group commands change the appearance of text within a cell or of the cell itself.
- 2. **The Alignment Group**. The alignment group commands change the position of text within a cell or cells.
- 3. **The Number Group**. The number group commands change the format of numbers and dates within a cell.

Formatting changes can be applied to a whole worksheet, a range of cells within a worksheet, individual cells, and sometimes even text within a cell.

Selecting Ranges of Cells

To select a range of cells in Microsoft Excel:

1. Click on a cell in one of the corners of the range of cells you wish to select

B3	-	\times \checkmark	<i>fx</i> 300	0						
	Α	В	С	D	E	F				
1		3/31/2019	6/30/2019	9/30/2019	12/31/2019					
2	Income									
3	Lemonade	3000	3100	3200	3300					
4	Cookies	2000	2200	2400	2600					
5	Total Income									
6	Expense	Cel	I B3 is sele	cted						
7	Payroll									
8	Marketing									
9	Supplies									
10	Total Expense									
11	Net Income									
12										
10										

2.Hold the left mouse button down and drag horizontally and vertically until the range you wish to select is highlighted:

9R	x 4C 🔹 🗄	\times \checkmark	<i>fx</i> 300	00					
	A	В	С	D	E	F			
1		3/31/2019	6/30/2019	9/30/2019	12/31/2019				
2	Incom								
3	Lemonade	3000	3100	3200	3300				
4	Cookies	2000	2200	2400	2600				
5	Total Income								
6	Expense								
7	Payroll								
8	Marketing								
9	Supplies								
10	Total Expense								
11	Net Income		Cells B3:	E11 are sel	ected 🕂				
12	12 In the Name box you can see that 9								
rows and 4 Columns are selected.									

1. Release the click.

You can select all the cells in a row by clicking on the number to the left of the row:





You can select all the cells in a column by clicking on the letter at the top of the column:

Adding Colour to Worksheet Tabs

You can customize your workbook by applying colors to the sheet tabs. This can help differentiate the tabs and make them stand out.

To add color to worksheet tabs:

1. Right-click the tab to which you want to add color.


2. Select Tab Color

3. Select a color from the displayed options



Adding Themes to Workbooks

You can further customize workbooks and worksheets by using a Microsoft Office theme. Themes apply a set of fonts, colors, and other effects.

To apply a theme to a worksheet:

1. On the **Page Layout** tab, in the **Themes** group, select **Themes**.



2. From the drop-down menu, select a theme to apply to the worksheet

File	Home	Insert	Draw	Page L	ayout
Themes	Colors * A Fonts * Effects *	Margins O	rientation	Size I	Print Area •
Office	_				
Aa Office	Aa Face		a Gallery	Aa Integral	
Aa_ Ion	Aa- Ion Boa	Aard C	a organic	Aa Retrospe	ct
Aa_ Slice	Aa- Wis		a Badge	Aa Banded	
Aa Basis	Aa Berli	n (a Circuit	Aa Crop	
Aa Damask	Aa Divide	end D	a Proplet	Aa Feathere	d -
Browse	e for Themes urrent Them	e			-

Bold, Italicize and Underline Text

To bold text in Microsoft Excel:

- 1. Select the cell or cells in which you wish to bold the text.
- 2. On the Home tab, in the Font group, click the Bold command.



To italicize text in Microsoft Excel:

- 1. Select the cell or cells in which you wish to italicize the text.
- 2. On the **Home** tab, in the **Font** group, click the **Italic** command.



To underline text in Microsoft Excel:

- 1. Select the cell or cells in which you wish to underline the text.
- 2. On the Home tab, in the Font group, click the Underline command.



Set Font and Font Size

To change the font of text or numbers in cells in Microsoft Excel:

- 1. Select the cell or cells in which you wish to change the font.
- 2. On the **Home** tab, in the **Font** group, click the arrow to the right of the **Font** command.



3. Select a font from the drop down menu:

	Calibri 🕞 🔹 10	•	Â	Ă	= =	=
	Theme Fonts					
	Cambria				(Headings)	Ē
	Calibri				(Body)	
	All Fonts					
	Abadi					
;	Abadi Extra Light					
./	Adobe Devanagari				देवनागरी	•
	Agency FB					
	Aharoni					
	Aldhabi				أبجد هوز	
	ALGERIAN					
	Andalus				أببد هوز	
	Angsana New					
	AngsanaUPC					
	Aparajita				देवनागरी	

To change the size of the font of text or numbers in cells in Microsoft Excel:

- 1. Select the cell or cells in which you wish to change the font size.
- 2. On the **Home** tab, in the **Font** group, click the arrow to the right of the **Font Size** command. Select a font size from the drop down menu:



CELL REFERENCING

A cell reference refers to a cell or a range of cells on a worksheet and can be used in a formula so that Microsoft Office Excel can find the values or data that you want that formula to calculate.

In one or several formulas, you can use a cell reference to refer to:

- Data from one or more contiguous cells on the worksheet.
- Data contained in different areas of a worksheet.
- Data on other worksheets in the same workbook.

For example:

This formula:	Refers to:	And Returns:
=C2	Cell C2	The value in cell C2.
=A1:F4	Cells A1 through F4	The values in all cells, but you must press Ctrl+Shift+Enter after you type in your formula.
=Asset-Liability	The cells named	The value in the cell named

This formula:	Refers to:	And Returns:
	Asset and Liability	Liability subtracted from the value in the cell named Asset.
{=Week1+Week2}	The cell ranges named Week1 and Week2	The sum of the values of the cell ranges named Week1 and Week 2 as an array formula.
=Sheet2!B2	Cell B2 on Sheet2	The value in cell B2 on Sheet2.

Cell references in Excel are very important. Understand the difference between relative, absolute and mixed reference, and you are on your way to success.

Relative Reference

By default, Excel uses relative references. See the formula in cell D2 below. Cell D2 references (points to) cell B2 and cell C2. Both references are relative.

С	COUNTIF \checkmark : \checkmark \checkmark f_{x} =B2*C2									
	А	В	С	D	E	F	G	Н	I.	
1	Product	Quantity	Price	Amount						
2	bread	2	1.5	=B2*C2						
3	butter	1	1.2							
4	cheese	3	2							
5	ham	3	1.8							
6										

1. Select cell D2, click on the lower right corner of cell D2 and drag it down to cell D5.

С	COUNTIF ▼ : × ✓ f _* =B5*C5									
	А	В	С	D	Е	F	G	Н	I.	
1	Product	Quantity	Price	Amount						
2	bread	2	1.5	3						
3	butter	1	1.2	1.2						
4	cheese	3	2	6						
5	ham	3	1.8	=B5*C5						
6										

Cell D3 references cell B3 and cell C3. Cell D4 references cell B4 and cell C4. Cell D5 references cell B5 and cell C5. In other words: each cell references its two neighbors on the left.

Absolute Reference

See the formula in cell E3 below.

1. To create an absolute reference to cell H3, place a \$ symbol in front of the column letter and row number (\$H\$3) in the formula of cell E3.

СС	DUNTI	F 🔻 :	×	$f_{\mathcal{K}}$	=B3*\$H\$3				
	А	В	С	D	E	F	G	Н	1
1									
2		Length (cm)	Width (cm)		Length (inch)	Width (inch)		Conversion rate	
3		1	10		=B3*\$H\$3			0.3937008	
4		5	10						
5		4	8						
6		2	10						
7									

2. Now we can quickly drag this formula to the other cells.

СС	COUNTIF \checkmark : \checkmark \checkmark f_{x} =C6*\$H\$3										
	А	В	с	D	E	F	G	Н	T.		
1											
2		Length (cm)	Width (cm)		Length (inch)	Width (inch)		Conversion rate			
3		1	10		0.3937008	3.937008		0.3937008			
4		5	10		1.968504	3.937008					
5		4	8		1.5748032	3.1496064					
6		2	10		0.7874016	=C6*\$H\$3					
7											

The reference to cell H3 is fixed (when we drag the formula down and across). As a result, the correct lengths and widths in inches are calculated.

Mixed Reference

Sometimes we need a combination of relative and absolute reference (mixed reference).

1. See the formula in cell F2 below.

С	DUNTIF	•	× ✓	f _*	=B2*(1-B6)			
	А	в	С	D	E	F	G	н
1	Product	Price			Prices / Month	Jan	Feb	Mar
2	Jeans	80			Jeans	=B2*(1-B6)		
3	Shirts	30			Shirts			
4								
5	Month	Jan	Feb	Mar				
6	Reduction	20%	40%	80%				
7								

2. We want to copy this formula to the other cells quickly. Drag cell F2 across one cell, and look at the formula in cell G2.

С	COUNTIF $$: $\times \checkmark f_{x} = C2^{*}(1-C6)$										
	А	в	С	D	E	F	G	н			
1	Product	Price			Prices / Month	Jan	Feb	Mar			
2	Jeans	80			Jeans	64	=C2*(1-C6)				
3	Shirts	30			Shirts						
4											
5	Month	Jan	Feb	Mar							
6	Reduction	20%	40%	80%							
7											

Do you see what happens? The reference to the price should be a fixed reference to column <u>B</u>. Solution: place a \$ symbol in front of the column letter (\$B2) in the formula of cell F2. In a similar way, when we drag cell F2 down, the reference to the reduction should be a fixed reference to row <u>6</u>. Solution: place a \$ symbol in front of the row number (B\$6) in the formula of cell F2.

Result:

С	COUNTIF ▼ : × ✓ f _x =\$B2*(1-B\$6)												
	А	в	с	D	E	F	G	н					
1	Product	Price			Prices / Month	Jan	Feb	Mar					
2	Jeans	80			Jeans	=\$B2*(1-B\$6)							
3	Shirts	30			Shirts								
4													
5	Month	Jan	Feb	Mar									
6	Reduction	20%	40%	80%									
7													

Note: we don't place a \$ symbol in front of the row number of \$B2 (this way we allow the reference to change from \$B2 (Jeans) to \$B3 (Shirts) when we drag the formula down). In a similar way, we don't place a \$ symbol in front of the column letter of B\$6 (this way we allow the reference to change from B\$6 (Jan) to C\$6 (Feb) and D\$6 (Mar) when we drag the formula across).

3. Now we can quickly drag this formula to the other cells.

С	DUNTIF	•	× ✓	f _x	=\$B3*(1-D\$6)			
	А	в	С	D	E	F	G	Н
1	Product	Price			Prices / Month	Jan	Feb	Mar
2	Jeans	80			Jeans	64	48	16
3	Shirts	30			Shirts	24	18	=\$B3*(1-D\$6)
4								
5	Month	Jan	Feb	Mar				
6	Reduction	20%	40%	80%				
7								

The references to column B and row 6 are fixed.

CREATING FORMULAS IN EXCEL

Formulas and functions are the building blocks of working with numeric data in Excel.

What is a formula?

It is the simplest form, a formula is an expression made up of cell addresses and arithmetic operators. Formulas can also be made up of discrete values i.e. =6*3. Excel evaluates the formula to a value. An example of a formula looks as follows.

=A2 * D2 / 2

HERE,

- "=" tells Excel that this is a formula, and it should evaluate it.
- "A2" * D2" makes reference to cell addresses A2 and D2 then multiplies the values found in these cell addresses.
- "/" is the division arithmetic operator
- "2" is a discrete value

Formulas practical exercise

We will work with the sample data for the home budget to calculate the subtotal.

- Create a new workbook in Excel
- Enter the data shown in the home supplies budget above.
- Your worksheet should look as follows.

	A B		С	D	E	
1	Home sup	Home supplies budget				
2						
3	S/N	Item	Qty	Price	Subtotal 🖌	GUES HEKE
4	1	Mangoes	9	600		C4*D4
5	2	Oranges	3	1200		
6	3	Tomatoes	1	2500		
7	4	Cooking Oil	5	6500		
8	5	Tonic water	13	3900		

We will now write the formula that calculates the subtotal

Set the focus to cell E4

Enter the following formula.

=C4*D4

HERE,

• "C4*D4" uses the arithmetic operator multiplication (*) to multiply the value of the cell address C4 and D4.

Press enter key

You will get the following result

E4	ļ	- = X v	$f_x =$	C4*D4			
	A Formula		C D		E		
1	Home sup	plies budget					
2							
3	S/N	Item	Qty	Price	Subtotal		Formula
4	1	Mangoes	9	600	54	00	evaluation result
5	2	Oranges	3	1200			
6	3	Tomatoes	1	2500			
7	4	Cooking Oil	5	6500			
8	5	Tonic water	13	3900			
9							

The following animated image shows you how to auto select cell address and apply the same formula to other rows.

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2												
3	S/N	Item	Qty	Price	Subtotal							
4	1	Mangoes	9	600	<u>.</u>							
5	2	Oranges	3	1200								
6	3	Tomatoes	1	2500								
7	4	Cooking Oil	5	6500								
8	5	Tonic water	13	3900								
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What is a function? (Function Wizard)

A function is a predefined formula. Functions allow you to use descriptive names to automatically apply formulas for you. Examples of functions include;

- **SUM** for summation of a range of numbers
- AVERAGE for calculating the average of a given range of numbers
- **COUNT** for counting the number of items in a given range

The importance of functions

Functions increase user productivity when working with excel. Let's say you would like to get the grand total for the above home supplies budget. To make it simpler, you can use a formula to get the grand total. Using a formula, you would have to reference the cells E4 through to E8 one by one. You would have to use the following formula.

= E4 + E5 + E6 + E7 + E8

With a function, you would write the above formula as

=SUM (E4:E8)

As you can see from the above function used to get the sum of a range of cells, it is much more efficient to use a function to get the sum than using the formula which will have to reference a lot of cells.

Common functions

Let's look at some of the most commonly used functions in Excel. We will start with statistical functions.

S/N	FUNCTION	CATEGORY	DESCRIPTION	USAGE
01	SUM	Math & Trig	Adds all the values in a range of cells	=SUM(E4:E8)
02	MIN	Statistical	Finds the minimum value in a range of cells	=MIN(E4:E8)
03	MAX	Statistical	Finds the maximum value in a range of cells	=MAX(E4:E8)
04	AVERAGE	Statistical	Calculates the average value in a range of cells	=AVERAGE(E4: E8)
05	COUNT	Statistical	Counts the number of cells in a range of cells	=COUNT(E4:E8)
06	LEN	Text	Returns the number of characters in a string text	=LEN(B7)
07	SUMIF	Math & Trig	Adds all the values in a range of cells that meet a specified criteria. =SUMIF(range,criteria,[sum_range])	=SUMIF(D4:D8," >=1000",C4:C8)
08	AVERAGEIF	Statistical	Calculates the average value in a range of cells that meet the specified criteria. =AVERAGEIF(range,criteria,[average_range])	=AVERAGEIF(F 4:F8,"Yes",E4:E8)
09	DAYS	Date & Time	Returns the number of days between two dates	=DAYS(D4,C4)

10NOWDate & TimeReturns the current system date and time	=NOW()
----------------------------------------------------------	--------

Numeric Functions

As the name suggests, these functions operate on numeric data. The following table shows some of the common numeric functions.

S/N	FUNCTION	CATEGORY	DESCRIPTION	USAGE
1	ISNUMBER	Information	Returns True if the supplied value is numeric and False if it is not numeric	=ISNUMBER(A3)
2	RAND	Math & Trig	Generates a random number between 0 and 1	=RAND()
3	ROUND	Math & Trig	Rounds off a decimal value to the specified number of decimal points	=ROUND(3.14455,2)
4	MEDIAN	Statistical	Returns the number in the middle of the set of given numbers	=MEDIAN(3,4,5,2,5)
5	PI	Math & Trig	Returns the value of Math Function $PI(\pi)$	=PI()
6	POWER	Math & Trig	Returns the result of a number raised to a power. POWER(number, power)	=POWER(2,4)
7	MOD	Math & Trig	Returns the Remainder when you divide two numbers	=MOD(10,3)
8	ROMAN	Math & Trig	Converts a number to roman numerals	=ROMAN(1984)

String functions

These functions are used to manipulate text data. The following table shows some of the common string functions.

S/N	FUNCTION	CATEGORY	DESCRIPTION	USAGE	COMME NT
1	LEFT	Text	Returns a number of specified characters from the start (left- hand side) of a string	=LEFT("GURU99",4)	Left 4 Characters of "GURU99
2	RIGHT	Text	Returns a number of specified characters from the end (right- hand side) of a string	=RIGHT("GURU99", 2)	Right 2 Characters of "GURU99
3	MID	Text	Retrieves a number of characters from the middle of a string from a specified start position and length. = MID (text, start_num, num_chars)	=MID("GURU99",2,3)	Retrieving Characters 2 to 5
4	ISTEXT	Information	Returns True if the supplied parameter is Text	=ISTEXT(value)	value - The value to check.

5	FIND	Text	Returns the starting position of a text string within another text string. This function is case- sensitive. = FIND(find_text, within_text, [start_num])	=FIND("oo","Roofing ",1)	Find oo in "Roofing", Result is 2
6	REPLACE	Text	Replaces part of a string with another specified string. = REPLACE (old_text, start_num, num_chars, new_text)	=REPLACE("Roofing ",2,2,"xx")	Replace "oo" with "xx"

Date Time Functions

These functions are used to manipulate date values. The following table shows some of the common date functions

S/N	FUNCTION	CATEGORY	DESCRIPTION	USAGE
1	DATE	Date & Time	Returns the number that represents the date in excel code	=DATE(2015,2,4)
2	DAYS	Date & Time	Find the number of days between two dates	=DAYS(D6,C6)
3	MONTH	Date & Time	Returns the month from a date value	=MONTH("4/2/2 015")
4	MINUTE	Date & Time	Returns the minutes from a time value	=MINUTE("12:3 1")
5	YEAR	Date & Time	Returns the year from a date value	=YEAR("04/02/2 015")

GRAPHS AND CHARTS IN EXCEL

Charts and graphs elevate your data by providing an easy-to-understand visualization of numeric values. While the terms are often used interchangeably, they are slightly different. Graphs are the most basic way to represent data visually, and typically display data point values over a duration of time. Charts are a bit more complex, as they allow you to compare pieces of a data set relative to the other data in that set. Charts are also considered more visual than graphs, since they often take a different shape than a generic x- and y-axis.

People often use charts and graphs in presentations to give management, client, or team members a quick snapshot into progress or results. You can create a chart or graph to represent nearly any kind of quantitative data — doing so will save you the time and frustration of poring through spreadsheets to find relationships and trends.

It's easy to create charts and graphs in Excel, especially since you can also store your data directly in an Excel Workbook, rather than importing data from another program. Excel also has a variety of preset chart and graph types so you can select one that best represents the data relationship(s) you want to highlight.

How to Chart Data in Excel

To generate a chart or graph in Excel, you must first provide Excel with data to pull from. In this section, we'll show you how to chart data in Excel 2016.

Step 1: Enter Data into a Worksheet

- 1. Open Excel and select New Workbook.
- 2. Enter the data you want to use to create a graph or chart. In this example, we're comparing the profit of five different products from 2013 to 2017. Be sure to include labels for your columns and rows. Doing so enables you to translate the data into a chart or graph with clear axis labels. You can download this sample data below.

	Α	B C D E		E	F	
1	Product 💌	2013 💌	2014 💌	2015 💌	2016 💌	2017 💌
2	Product A	\$18,580	\$49,225	\$16,326	\$10,017	\$26,134
3	Product B	\$78,970	\$82,262	\$48,640	\$48,640	\$48,640
4	Product C	\$24,236	\$131,390	\$79,022	\$71,009	\$81,474
5	Product D	\$16,730	\$19,730	\$12,109	\$11,355	\$17,686
6	Product E	\$35,358	\$42,685	\$20,893	\$16,065	\$21,388
7						

Step 2: Select Range to Create Chart or Graph from Workbook Data

- 1. Highlight the cells that contain the data you want to use in your graph by clicking and dragging your mouse across the cells.
- 2. Your cell range will now be highlighted in gray and you can select a chart type.

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1	Product	2013	▼ 2014 ▼	2015 💌	2016 💌	2017 💌		
2	Product A	\$18,5	80 \$49,225	\$16,326	\$10,017	\$26,134		
3	Product B	\$78,9	70 \$82,262	\$48,640	\$48,640	\$48,640		
4	Product C	\$24,2	36 \$131,390	\$79,022	\$71,009	\$81,474		
5	Product D	\$16,73	\$19,730	\$12,109	\$11,355	\$17,686		
6	Product E	\$35,3	58 \$42,685	\$20,893	\$16,065	\$21,388		

How to Make a Chart in Excel

Once you input your data and select the cell range, you're ready to choose your chart type to display your data. In this example, we'll create a clustered column chart from the data we used in the previous section.

Step 1: Select Chart Type

Once your data is highlighted in the Workbook, click the Insert tab on the top banner. About halfway across the toolbar is a section with several chart options. Excel provides Recommended Charts based on popularity, but you can click any of the dropdown menus to select a different template.

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Step 2: Create Your Chart

1. From the Insert tab, click the column chart icon and select Clustered Column.



- 1. Excel will automatically create a clustered chart column from your selected data. The chart will appear in the center of your workbook.
- 2. To **name your chart**, double click the *Chart Title* text in the chart and type a title. We'll call this chart "Product Profit 2013 2017."



We'll use this chart for the rest of the walkthrough. You can download this same chart to follow along.

PRODUCT 🚽	2013 🔫	2014 💌	2015 👻	2016 💌	2017 🔫
Product A	\$18,580	\$49.225	\$16,326	\$10,017	\$26,134
Product B	\$78,970	\$82,262	\$48,640	\$48,640	\$48,640
Product C	\$24,236	\$131,390	\$79,022	\$71,009	\$81,474
Product D	\$16,730	\$19,730	\$12,109	\$11,355	\$17,686
Product E	\$35.358	\$42.685	\$20,893	\$16,065	\$21,388





There are two tabs on the toolbar that you will use to make adjustments to your chart: *Chart Design* and *Format*. Excel automatically applies design, layout, and format presets to charts and graphs, but you can add customization by exploring the tabs. Next, we'll walk you through all the available adjustments in *Chart Design*.

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Step 3: Add Chart Elements

Adding chart elements to your chart or graph will enhance it by clarifying data or providing additional context. You can select a chart element by clicking on the *Add Chart Element* dropdown menu in the top left-hand corner (beneath the *Home* tab).



How to Make a Graph in Excel

Although graphs and charts are distinct, Excel groups all graphs under the charts categories listed in the previous sections. To create a graph or another chart type, follow the steps below and select the appropriate graph type.

Select Range to Create a Graph from Workbook Data

1. Highlight the cells that contain the data you want to use in your graph by clicking and dragging your mouse across the cells.

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1	Product 💌	2013 💌	2014 💌 2	015 💌 2	016 💌 20	017 🔻		
2	Product A	\$18,580	\$49,225	\$16,326	\$10,017	\$26,134		
3	Product B	\$78,970	\$82,262	\$48,640	\$48,640	\$48,640		
4	Product C	\$24,236	\$131,390	\$79,022	\$71,009	\$81,474		
5	Product D	\$16,730	\$19,730	\$12,109	\$11,355	\$17,686		
6	Product E	\$35,358	\$42,685	\$20,893	\$16,065	\$21,388		

2. Your cell range will now be highlighted in gray.

3. Once the text is highlighted you can select a graph (which Excel refers to as chart). Click the *Insert* tab and click *Recommended Charts* on the toolbar. Then click the type of graph you wish to use.

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			350000	Char	t Title					
			250000 200000 150000 100000 50000							

Now you have a graph. To customize your graph, you can follow the same steps explained in the previous section. All functionality for creating a chart remains the same when creating a graph.

How to Create a Table in Excel

If you don't need to make a data visualization, you can also create a table in Excel using preexisting data. There are two ways to format a data set as a table:

- **Manually:** In this example, we manually added data and formatted as a table by including column and row names (products and years).
- Use Excel's *Format as Table* Preset: You can also input raw data (numbers without any column and row names).
- 1. To format data as a table, click and drag your mouse across the cells with the data range, click the *Home* tab, and click the *Format as Table* drop-down menu on the



2. Click *New Table Style*... (You will also see an option to use *PivotTables*. This feature is outside the scope of this how-to, but the concept is explained in the following

Custom				
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- 3. Section). I New PivotTable Style...
- 4. A dialogue box opens and you can choose which aspects of the selected range to include in your formatted table. Click the blue *OK* button.
 New Table Style

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Reference/Source:

1. www.studymafia.org

2.www.tutorialspoint.com